ENR-1100

System Administrator's Manual

For V2.01.00 Firmware

www.use-ip.co.uk
01304 827609

www.acti.com

2013/05/07

Legal Notice

Disclaimer

- The information contained in this document is intended for general information purposes. ACTi Corporation shall not be liable for errors contained herein or for incidental or consequential damages arising from the furnishing, performance, or use of this manual.

- The information contained herein is subject to change without notice.

- The English version of this document is the official one for all purpose. All the translated versions are provided as a convenience. Any discrepancies or differences created in the translations of any other languages are not legally binding.

Copyright

Copyright ©2003-2013 ACTi Corporation All Rights Reserved.

Trademarks

- ACTi Connecting Vision and its logo are registered trademarks of ACTi Corporation.

- Microsoft® and Windows® are registered trademarks of Microsoft Corporation.
  All other product or company names mentioned in this document may be trademarks or registered trademarks of their respective owners.

Regulatory Compliance Information

Federal Communications Commission Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to the equipment that are not expressly approved by the responsible party for compliance could void the user's authority to operate the equipment.

European Community Compliance Statement

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022 and EN 55024. In a domestic environment, this product may cause radio interference in which cause the user be require to take adequate measures.

About This Manual

Target Audience

This manual is intended for **System Administrators** who are responsible for installing and setting up video surveillance system. The reader is expected to know the fundamentals of IP surveillance system integration and to own the administrative privileges to install and configure all the devices.

You may also check the product page http://www.acti.com/ENR1100 for updates and documents.

Technical Support

If you have any questions during system installation, please feel free to contact our engineers via our **Customer Help Desk** platform http://www.acti.com/CHD.

Table of Contents

1 Legal Notice 2

Disclaimer 2
Copyright 2
Trademarks 2
Regulatory Compliance Information 3

2 About This Manual 4

Target Audience 4
Technical Support 4

3 Table of Contents 5

4 Introduction 9

Product Overview 9
ENR Server / Client Architecture 9
Remote Client PC Requirements 10

5 Get Started 11

What's in the Box 11
At A Glance 12
Front Panel 12
Rear Panel 12
Power Button & Reset Button 13
Turn On the Device 13
Turn Off the Device 13
Reset to Factory Default 14
LED Indicators 14

6 Installation 15

Prepare the Devices **15**
Cameras 15
Monitor 16
USB mouse & Keyboard 16
USB Mass Storage Device 16
Hard Disks 16
Install the Hard Disks **17**
Step 1 Remove the Case Cover 17
Step 2 Install Disk SATA-2 17
Step 3 Install Disk SATA-1 18
Step 4 Install the Case Cover Back 18
Network Connection Architecture **19**
LAN 1 Port 19
Connection Setting Example 1 19
LAN 2 Port 20
Connection Setting Example 2 20
Connect the Devices **21**
Quick Setup **22**
Step 1: Log in to ENR 22
Step 2: Format the Hard Disks 23
Step 3: Add Cameras 23
Log In/ Out ENR **24**
Log In 24
Change UI language 24
Remember Login Information 24
Set Auto Login 24
Live Page UI Overview **25**
Input Devices **26**
Keyboard 26
Mouse Settings 27
Software Keyboard Settings 27
Set Cameras **28**
Add Cameras 28
Auto-Add 29
Search 30
Add Cameras Manually 31
Copy Camera Settings 32

Delete Cameras 33
Change Camera Settings 33
Configure PTZ Preset Points 35
PTZ Panel Description 36
Network Settings 37
Configure LAN1 Settings 37
Turn On/Off the DHCP Server 37
Configure LAN2 Settings 38
Set the Port 38
Date & Time 39
Setup Manually 39
Synchronize with Time Zone 39
Email Settings 40
Disk Management 42
Storage Device Types 42
Format Hard Disks 43
Schedule Recordings 44
Event-Recording File Length 45
Set the Recording Schedule 45
Set the Event Schedule 46
Copy Schedule 46
Event Management 47
Event-Handling Schedule 47
Setup Event Rules 49
Clear Event Rules 51
Copy Event Rules 52
User Group Management 53
Add a Group 53
Edit / Delete a Group 54
Add a User 54
Edit / Delete a User 55
Upgrade Firmware 56
Backup / Restore Settings 57
Backup 57
Restore 58
Customize Live Screen Layout 59
Change Channel Position 59
Change Layout 59
Execute Sequence Patrol 60

Customize System Language..... 61
Modify the Wording..... 61
Restore the Wording..... 62

Introduction

Product Overview

ACTi ENR-1100 (hereafter referred to as ENR) is a compact, delicate and reliable multi-channel standalone NVR. It features a stable embedded Linux operation system, capabilities of supporting mega-pixel resolution H.264 streaming, an HDMI output for local display, PTZ control, scheduled / event-triggered / event speed-up recording, event management, synchronized playback, time/event-based playback search and video bookmarks. Its smart setup wizard and intuitive user interface allow the system installer enjoy effortless plug&play installation experience, while making it easy for new users to get acquainted with the operation by first-time use. Other than the local client, the remote PC client may access the ENR system simultaneously, and experiences user-friendly web interface customized for browser-based operations.

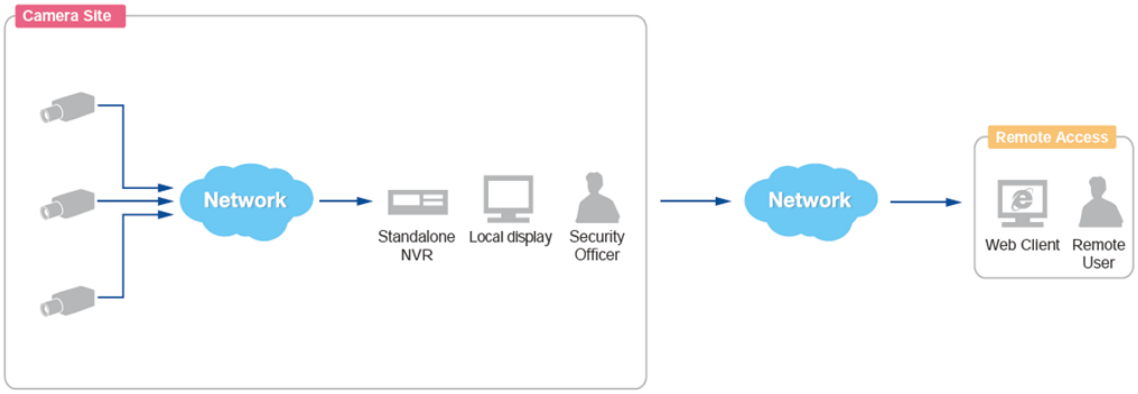
ENR Server / Client Architecture

In a video surveillance system architecture, **ENR Server** serves as a video management service provider, aimed to run 24/7 non-stop service for clients. An **ENR Client** makes requests of monitoring video streams or playing back recordings to **ENR Server**.

There are two types of **ENR Clients**: **Local Client** and **Remote Clien**t. A client, connecting from whether a remote computer or from local, will be offered the same accessibilities of ENR functions.

- **Local Client**: In local camera site, the client user directly operates **ENR Server** by connecting the physical device to an HDMI monitor and a USB mouse.

- **Remote Client**: Over the TCP/IP network, the **Remote Client** communicates with **ENR Server** through HTTP Protocol. This client user will have to use a computer with Internet Explorer to access the **ENR Server** web interface, without the need of installing any client program beforehand. Logging in **ENR Server** is as simple as visiting a website.



Remote User: Administrator / Supervisor / Manager / Security Officer

Remote Client PC Requirements

ENR itself is a self-contained unit. The table below provides basic guidelines only for selecting proper hardware for the remote PC client.

PC Spec (*1)	Minimum Requirements
CPU Processor	Intel Core 2 Quad 2.66 GHz
RAM	4GB
Network	Ethernet (1000 Base-T recommended)
Operation System	Windows 7 (all versions) (*2)
Display Resolution	1080p
Browser	Internet Explorer 9.0

*1 PC Spec requirements are the same for 32-bit and 64-bit systems.

*2 Please make sure your operation system is fully patched with the latest service packs.

Get Started

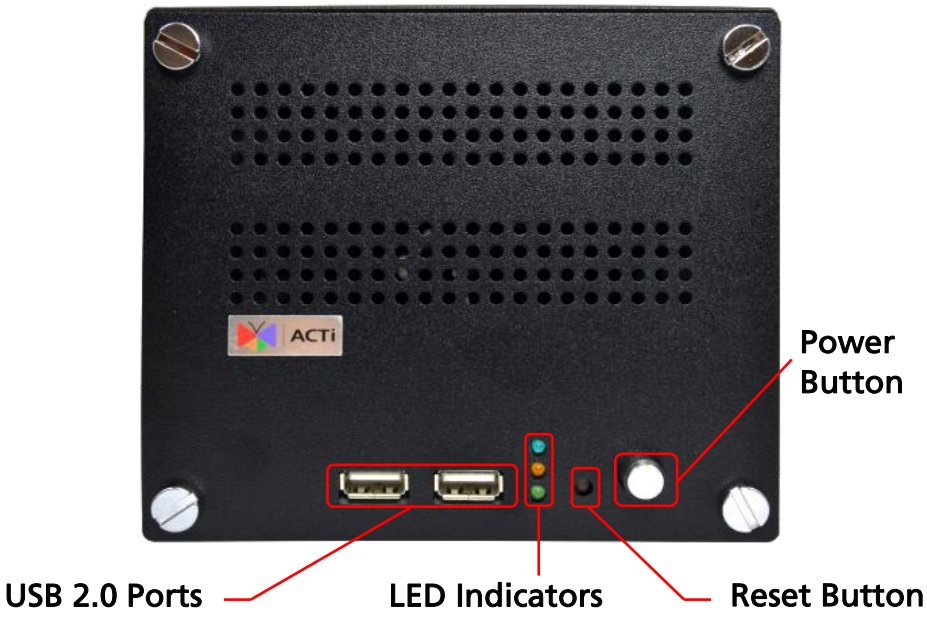
What's in the Box

This product package includes the following items:

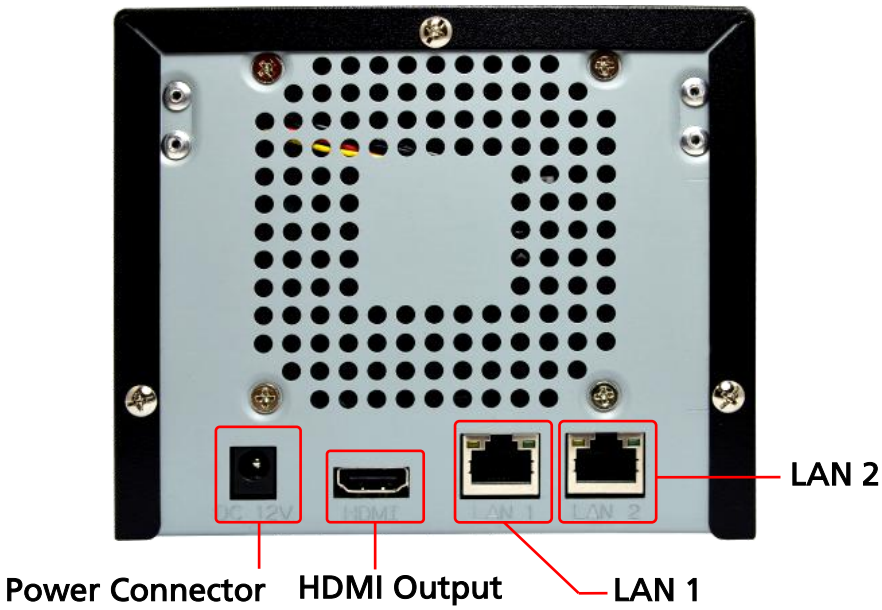
Item	Description
1	ENR-1100 network video recorder x 1
2	Printed quick installation guide x 1
3	12V AC Power Adapter x 1
4	Hard disk screws x 8
5	Adapter converter set x 1 This unit contains three types of adapter plugs – UK type, US type and Europe type. These adapter plugs do not change the voltage, but will only change the shape of adapter to fit your electrical outlet. Please detach the plugs, take the plug type you need and connect it to the AC power adapter.
6	USB Mouse x 1

At A Glance

Front Panel



Rear Panel



Power Button & Reset Button

You can turn on/ off the device with **Power Button**.

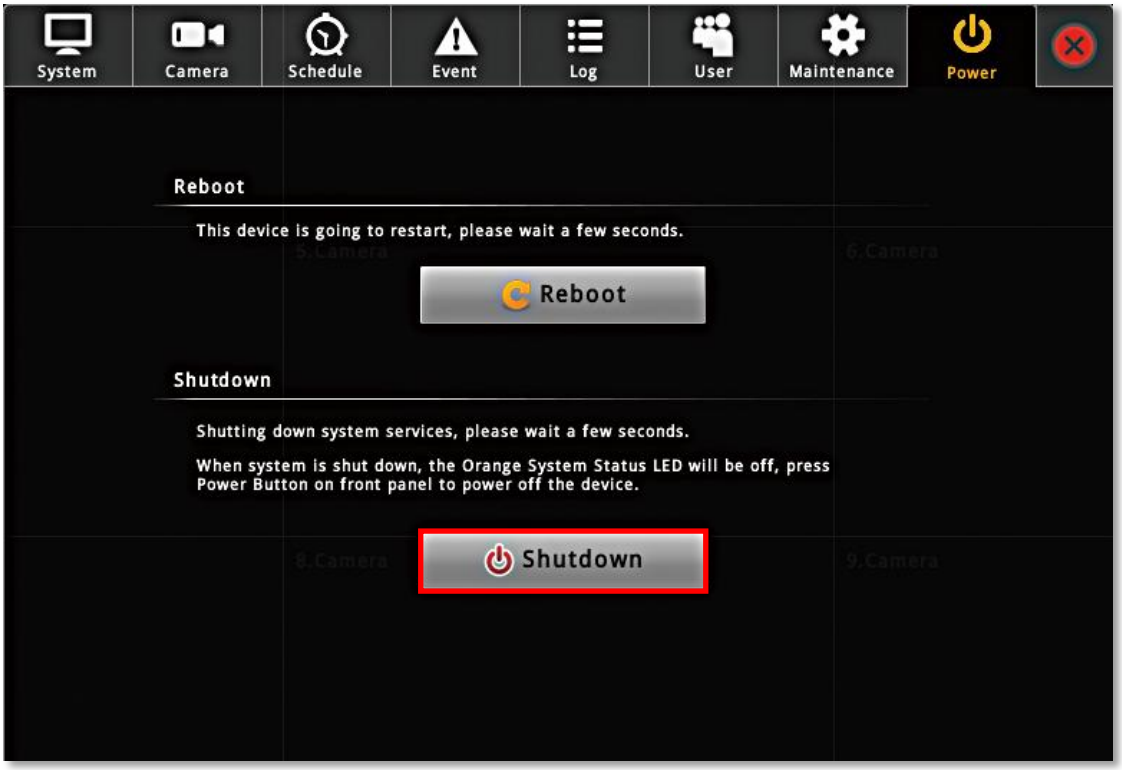
Turn On the Device

Press down the **Power Button** and release, the **Power LED** will light up and turn solid blue.

Turn Off the Device

As the device is powered on, the **Power LED** and **System LED** are both lit, and the **Power Button** is in pressed state. To turn ENR off, please do the following:

1. On **Live** screen, click **Setup** → **Power** tab, and click "**Shutdown**".



2. The local display screen will turn black, with an information dialogue box showing up. Please observe the **System LED** on front panel, when its orange light is off, you may press the **Power Button** to completely shut down the device.

Reset to Factory Default

By resetting this device, all your system settings will return to factory default, while the previous recording files are still kept on storage disks. It is strongly recommended that you back up previous settings by **Backup** function before resetting to factory default.

1. To begin, please turn off the device first.
2. Press down the **Power Button** to boot up the device, immediately press and hold the **Reset Button** with a pin or clip, the red **System LED** will light up for about 2~3 seconds, and you may release the **Reset Button** as the red light is off. The device will then start the resetting process.

After the device automatically reboots, the resetting process is done and you may log in.

LED Indicators

The LED indicators on front panel show the current device status:

Item	Indicator Status	Color	Description
Power LED	Solid	Blue	The device power is on.
System Status LED	Lights up for three seconds after **Reset Button** is pressed	Red	The system resetting process is initializing.
	Solid		The system service is running.
HDD LED	Flashing	Green	The hard disk is busy servicing read or write requests.

Installation

The installation procedures may vary depending on your site conditions. The procedures provided in this manual are based on an example condition consisting of (1) local network, (2) an ENR unit, (3) ACTi network cameras, (4) a POE network switch and (5) necessary peripherals.

Prepare the Devices

Before starting connecting all the devices together, please read the instructions below to make sure your devices are ready for ENR system.

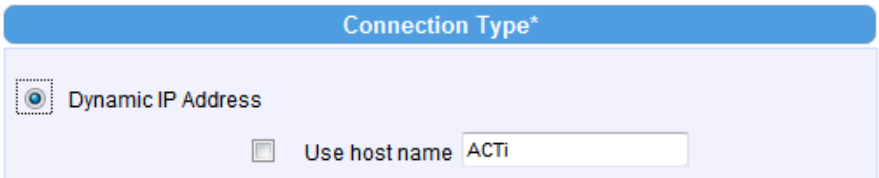
Cameras

ENR is able to automatically add the connected cameras then immediately displays their live streams without your further configurations. It is strongly recommended that you return the camera settings back to factory default beforehand. Otherwise, please fulfill the conditions below to make sure your cameras are prepared for ENR **Auto Add** function:

1. For cameras whose settings have been changed from factory default, please make sure (1) the camera output stream's **encoder type is H.264**, (2) the camera's image resolution is **equal to or under 1920 x 1080** pixels, and (3) the camera's IP address falls in the same network range with ENR **LAN1** port:**192.168.0.10**.

2. Individually configure other camera properties via camera's web configurator with another PC if required, for example, the **Video Motion Region Settings**, **Stream Mode**, etc.

3. To have ENR automatically assign IP addresses to cameras via **LAN 1** port, make sure the camera connection type is **Dynamic mode** (DHCP Client).



(ACTi camera web configurator interface)

Monitor

The monitor should supports HDMI port and 1080p full HD resolution display.

USB mouse & Keyboard

Please use a USB mouse or keyboard with a cable.

USB Mass Storage Device

- The USB mass storage device is required for system backup and system log / snapshot / video export.
- ENR supports all FAT/FAT32/EXT2/EXT3/EXT4/NTFS file systems.

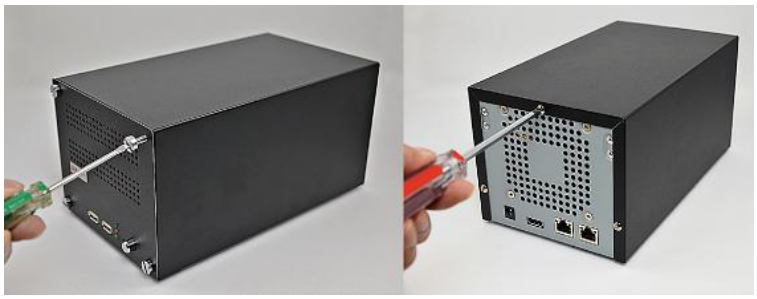
Hard Disks

For video recordings**,** you should install **at least ONE** certified 3.5-inch SATA hard disk. Please always use the hard disks ACTi tested to be compatible with ENR-1100. You may find the certified models in this document *ACTi Certified HDD List for Standalone Network Video Recorders* available via this web link: http://www.acti.com/hdd.

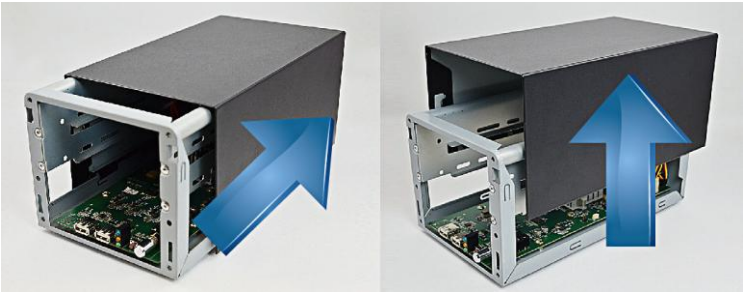
Install the Hard Disks

This system requires at least one hard disk to store video recordings and firmware image when upgrading system. Please follow the instructions below to install your hard disks in correct order to make sure the physical disk locations accord with the **Disk ID** shown in ENR server's **Storage Device List**.

Step 1 Remove the Case Cover

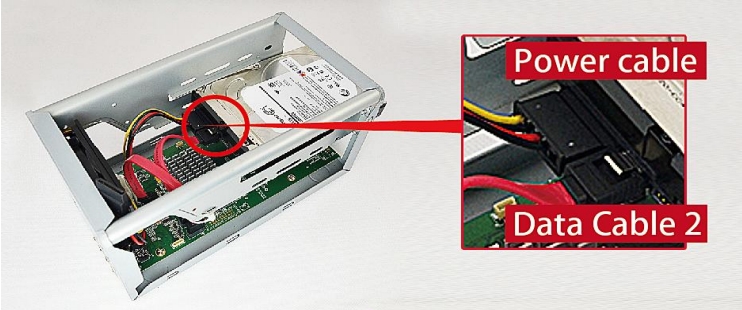


Remove the four front panel screws, and then remove the three back panel screws.

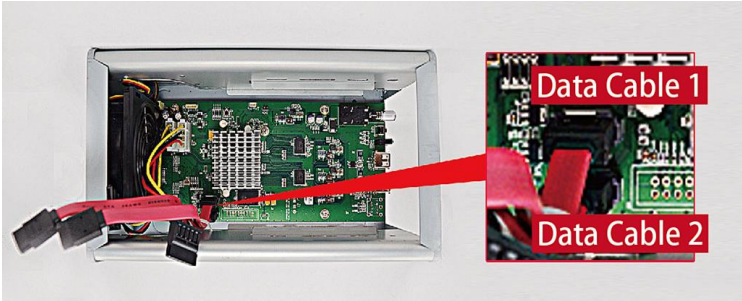


Slide the case backward until it stops, and then lift it up to remove.

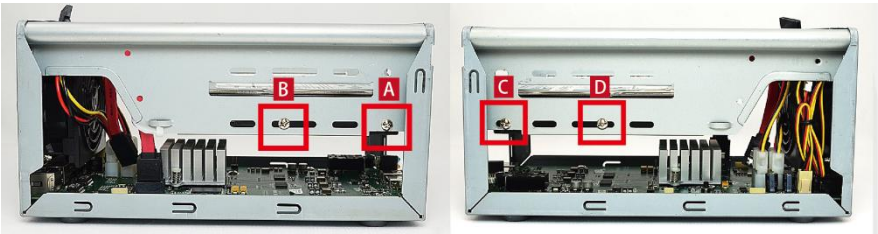
Step 2 Install Disk SATA-2



Insert **Disk SATA-2** in the lower bay, connect SATA power cable and SATA data cable 2 to the hard disk.



Make sure you connect the correct data cable to the corresponding disk.



Lock **Disk SATA-2** using disk screws in this sequence: A→B→C→D

Step 3 Install Disk SATA-1

Repeat Step1~Step3 to install **Disk SATA-1** to the upper bay. Remember to connect **Disk SATA-1** with SATA data cable 1 shown in the illustration in Step 2

Step 4 Install the Case Cover Back

Install the case in reverse order of removal step (see Step 2), slide the case cover back until it clicks. Lock the back panel and then front panel with its screws.

Network Connection Architecture

When connecting ENR with your network, please make sure you plug the network cable into the right port.

LAN 1 Port (Camera Port)
Default: 192.168.0.10

LAN 2 Port (WAN Port)
Default: Dynamic /192.168.1.10

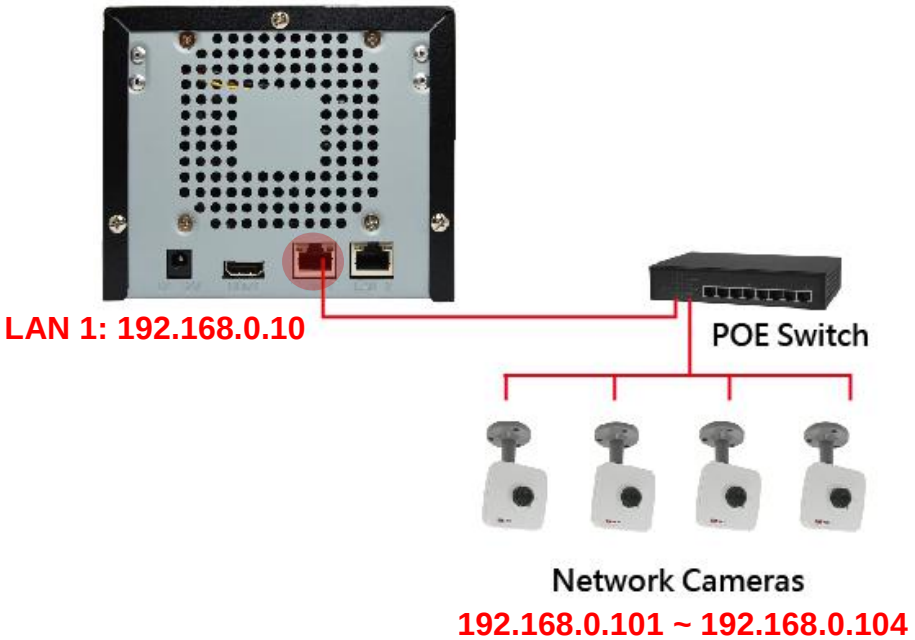
LAN 1 Port

LAN 1 port is the default camera port for a typical local network. Via this port, the DHCP server built in ENR automatically assigns IP addresses to network cameras once they are connected. With this feature, you do not have to bother arranging the camera IP addresses on your own. By default, this DHCP server is enabled, so please avoid connecting ENR to a network where exits another DHCP server via this port.

Connection Setting Example 1

Below diagram displays an example connection setting using only **LAN1** to connect networks cameras.

In this setting, ENR altogether with cameras are within the same network segment; in the mean time, there is no need of referencing outside DHCP server in this system.



LAN 2 Port

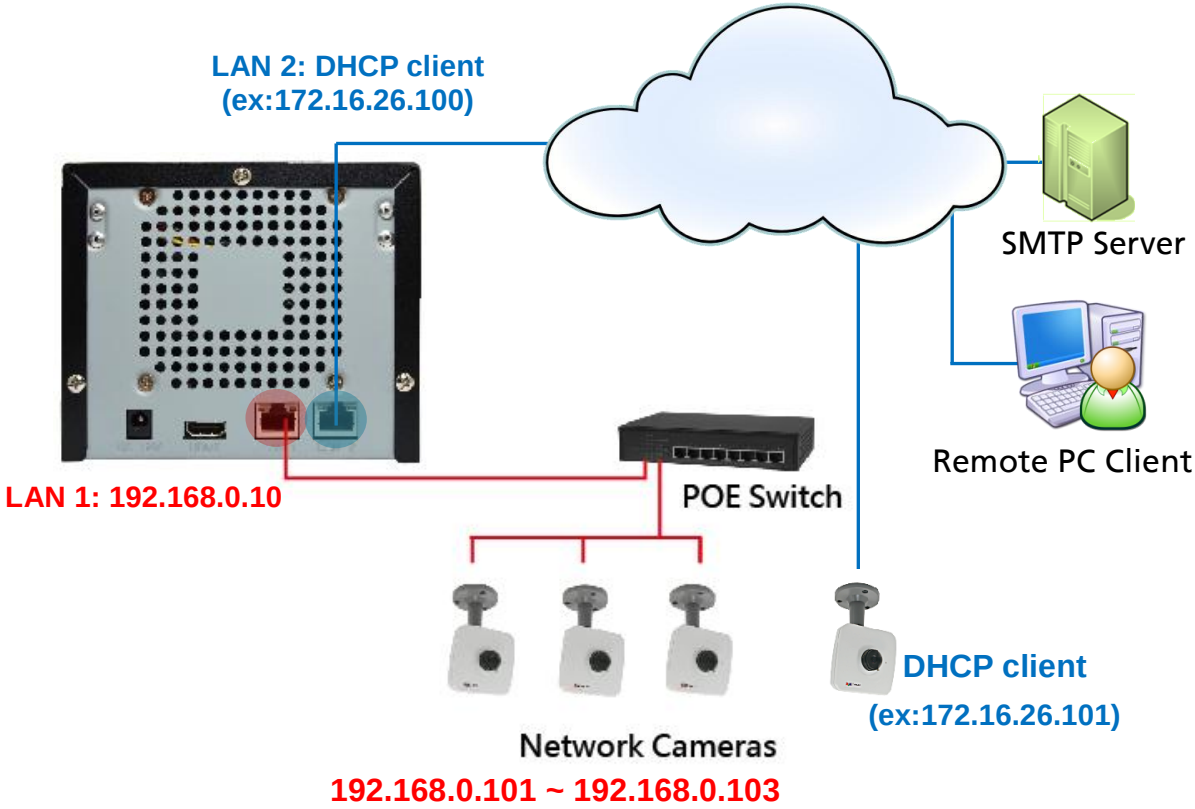
LAN2 port is a typical Ethernet port. You will have to use this port to connect with a different network segment when your system requires (1) the connection with a remote PC client or network cameras, (2) the use of event-triggered Email service via external SMTP server (3) the use of date/time synchronization with external NTP server.

By default, once connecting to a network, it will first try to get an IP address assigned by your network router from DHCP server. If your network does not assign IP address automatically, then **LAN2** port will assume IP address 192.168.1.10. Please note that every time you connect a network via **LAN2**, you have to REBOOT ENR to refresh the IP addresses.

Connection Setting Example 2

Below diagram displays an example connection setting using **LAN1** + **LAN2** to connect networks cameras within different network segments.

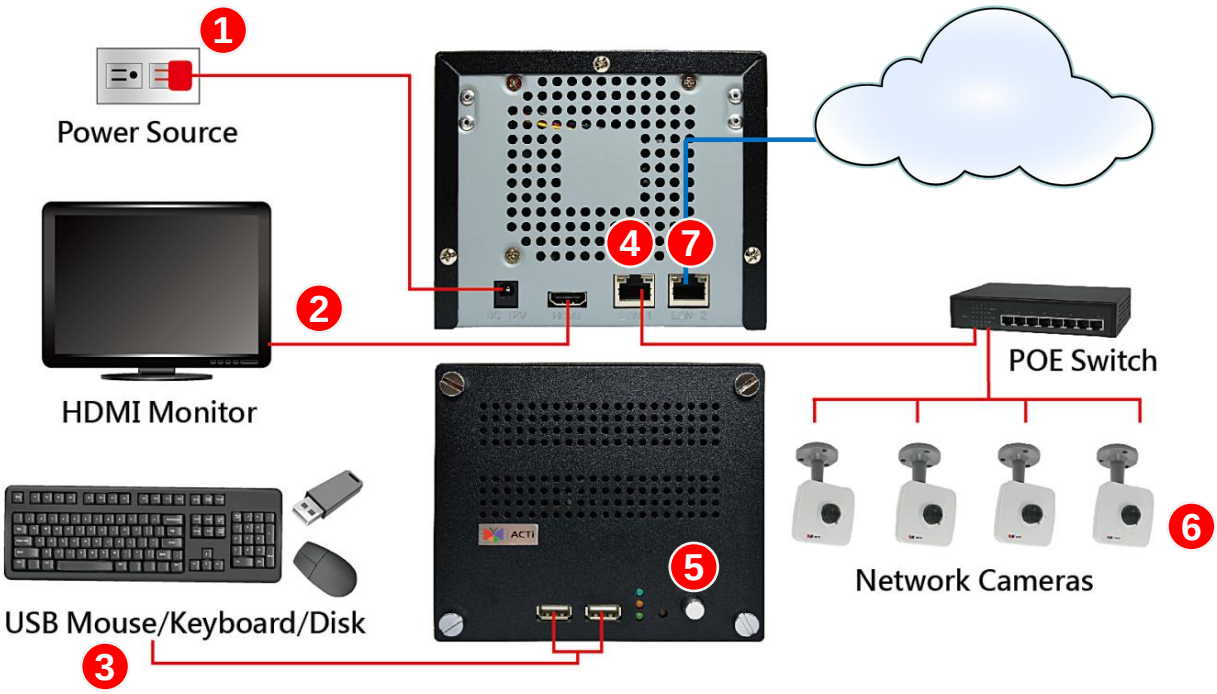
In this setting, ENR with three cameras are within the same network segment, while there is another camera locating in another network. In addition, this system requires the connection with an external SMTP server and a remote client.



You may check and modify the network configurations by going to **Live View Menu** → Select "**Setup Menu**" → click **System Settings** tab, and select **Network**.(for detailed configuration instructions, please refer to **Network Settings** on page 37).

Connect the Devices

Follow the procedures to connect the devices. These devices are supposed to get connected in the sequence shown below.



1. Plug the power adapter into ENR and electricity outlet.
2. Connect the HDMI monitor.
3. Connect the USB devices.
4. Attach the network cable to **LAN1** Port.
5. Press down **Power Button** to start the device, the power status LED will turn solid blue.
6. Connect the network cameras to the switch and power them on.
7. Attach the network cable to **LAN2** Port and reboot the device. (Optional, required for the access to another network)

Quick Setup

By the first time you log in to ENR, the **Setup Wizard** with bring you through the initial setup process.

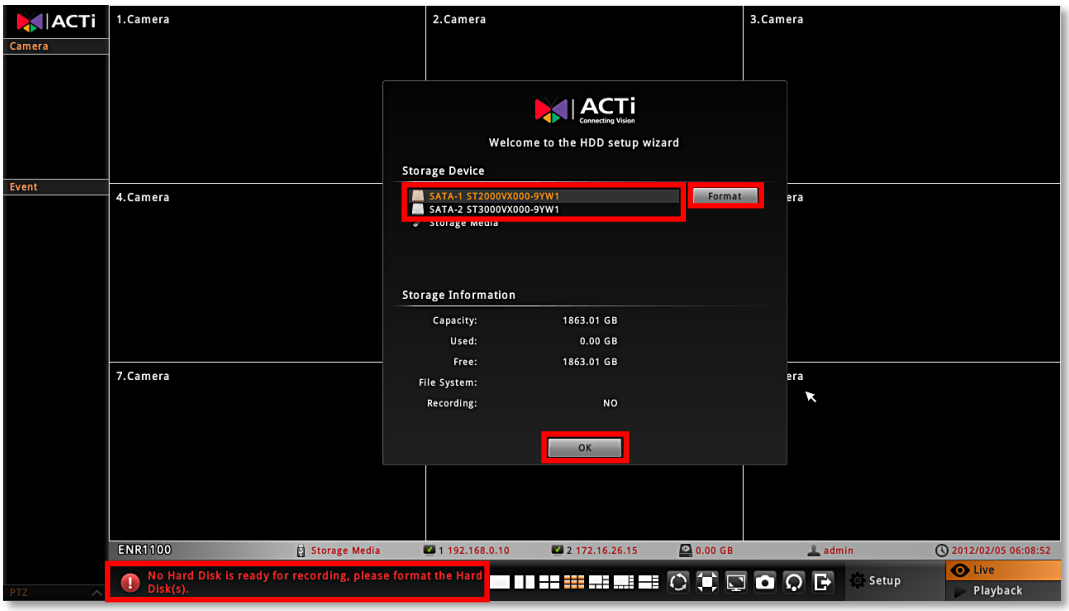
Step 1: Log in to ENR

After the device starts, you will first see ACTi splash screen then system interface.

On **Login** window. Click into the **Account** and **Password** fields to enter the default account information - **admin** / **123456**, then click "**Login**".

Step 2: Format the Hard Disks

At present, the hard disks you installed in ENR are not ready for recording, they need formatting before use.



On **HDD setup wizard** window, select the unformatted disk and click "**Format**". Repeat this step to format the other disk, and then click "**OK**". As ENR has successfully formatted a hard disk, a message will pop out to notify you.

Step 3: Add Cameras

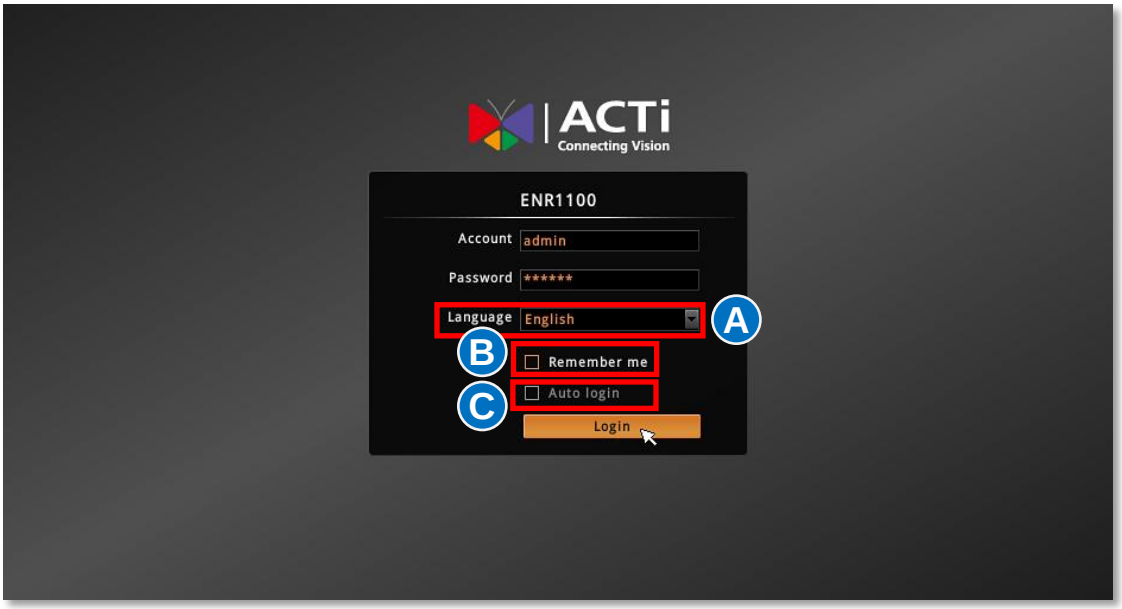
Please select **Auto Add**, this function will add the **Stream 1** of detected cameras and display them on **Live** screen right away.

Log In/ Out ENR

By default, an administrator account has already been existing in your system. To log into ENR system for the first time, you will have to key in the password in **Login** window.

Log In

If you are not logged in yet, click on screen to bring up the **Login** window.



Change UI language A

To change UI language, select the desired language from "**Language**" dropdown list.

Remember Login Information B

To have the server remember your **Account**, **Password** and language setting for future, check "**Remember me**".

Set Auto Login C

Check "**Remember me**" then "**Auto Login**", you will skip the **Login** page and directly enter **Live View** screen when accessing ENR in the future. This feature makes using ENR more convenient, however it may pose a security risk because any other user can enter ENR using the account you established.

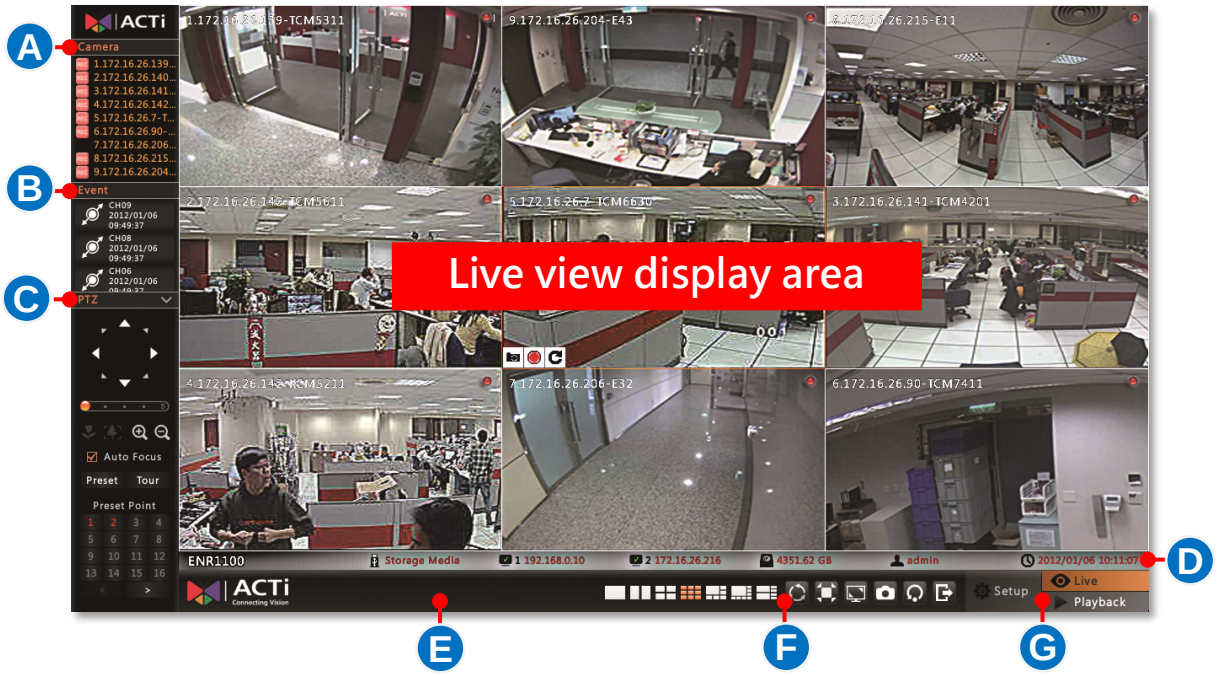
The **Remember me** and **Auto-login** function will be cancelled when you logout from ENR.

Log Out

On **Live Menu**, click "**Logout NVR**" .

Live Page UI Overview

After logging in , you will enter **Live** page. **Live** monitor is the interface where you see the live views from your cameras. It is where most of the security professionals access the surveillance system



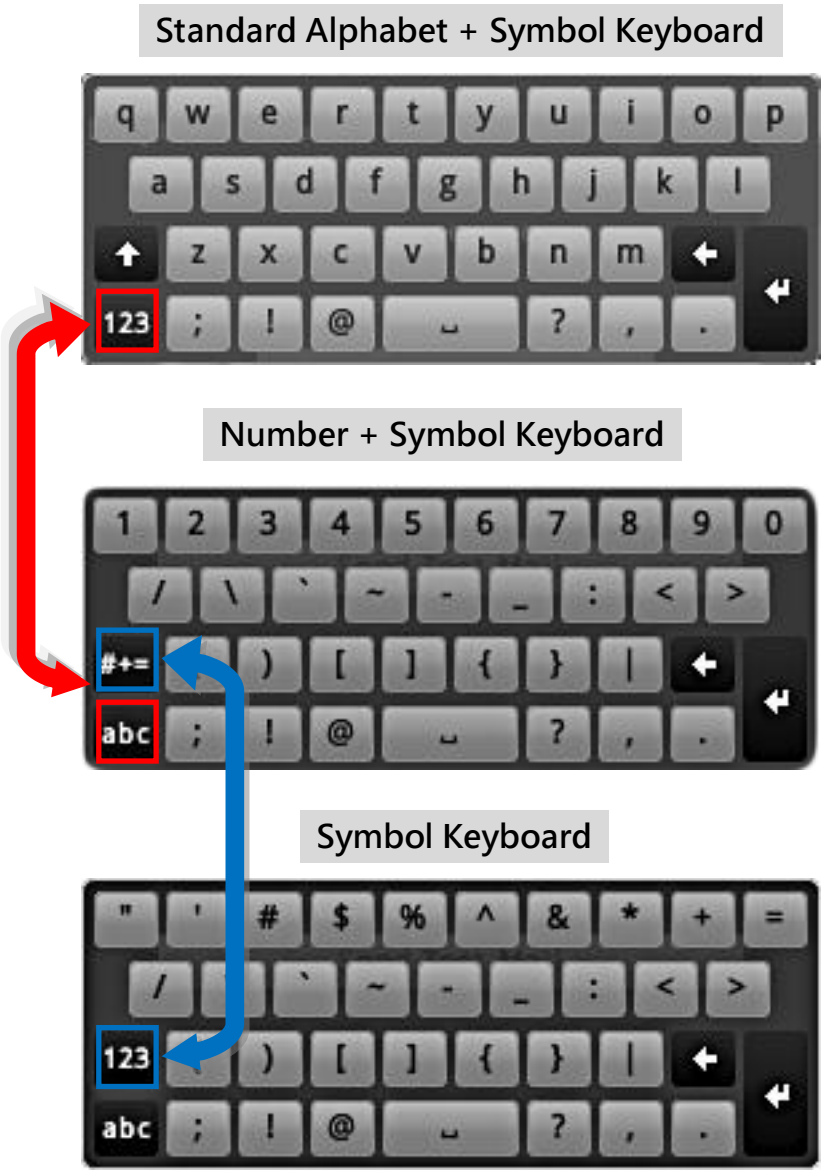
No	Description
A	**Camera List**: Lists all the cameras in this system and their recording status.
B	**Event List**: Displays alerts of detected motion, recording and conneciton status.
C	**PTZ Control Panel** Provides live view onscreen PTZ controls. This panel is only enabled when a PTZ camera channel is selected on live view display area.
D	**System Status**: Displays the following system status from left to right – (1) connected USB storage device, (2) total free disk space, (3) **LAN1** IP address, (4) **LAN2** IP address, (5) your user account and (6) current system time.
E	**System Message** Displays import message to inform you of certain system conditions that require your prompt action.
F	**Live Menu** Lists available layout selection and live view operation controls
G	**Page Switch** You may switch to the **Setup** or **Playback** page by clicking the tags. The **Setup** page is only accessible from **Live** page.

Input Devices

The input devices are ready to use when you connect them to ENR via USB ports.

Keyboard

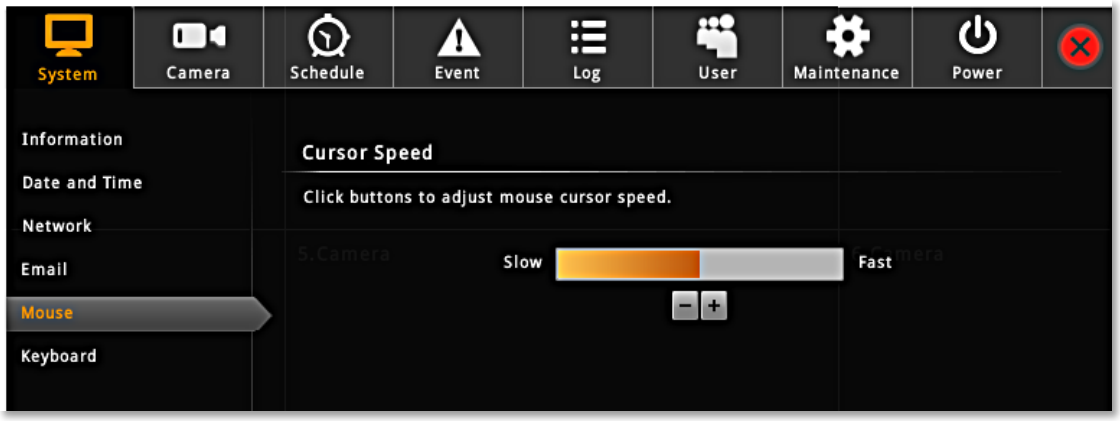
The onscreen keyboards allow you to input characters without using a physical one. By clicking in a character field (e.g. **Account** or **Server** name) or number field (e.g. **IP address** or **Port**), the specific onscreen keyboard will be brought up.



Mouse Settings

You may adjust the mouse's cursor speed via the path below:

On **Live** screen**,** click **Setup** → select **System** tab → click "**Mouse"**.



Software Keyboard Settings

To disable the virtual keyboard if a physical one is already in use, on **Live** screen, click **Setup** → select **System** tab → click "**Keyboard"**. Uncheck the box "**Always shows software keyboard**".

Set Cameras

ENR user interface also allows you to easily configure or copy camera setting, add or delete cameras without the use of another web browser.

Add Cameras

On **Live** page, click **Setup** → **Camera** tab. There are three methods you can use to add cameras:

(A) Click **Search** to scan through the available video sources, and select desired cameras to add by yourself.

(B) Click **Auto Add** to let ENR add the channels automatically.

(C) Fill in the properties in this area to **Manually** add one.

As ENR supports only H.264 video compression format for local live view, you can only add an H.264 video stream into a channel.

Note

ENR will synchronize with devices upon connecting to them. To make sure the settings on ENR side are prior to and always overwrite those on camera sides, please check "**Auto save ENR settings into device upon connection**".

Auto-Add

This is strongly recommended for a quick system setup. As all your required cameras have connected to the system, ENR will look for **Stream 1** of each camera, add them to the **Camera List** and display their live streams on the **Live** screen immediately.

Input the **User Name** and **Password** to access the camera (this user account must be the camera's root account) and click "**OK**", a message will pop up to tell you the cameras have been added successfully.

Live page will display the live streams and start full-time recording right away.

Note

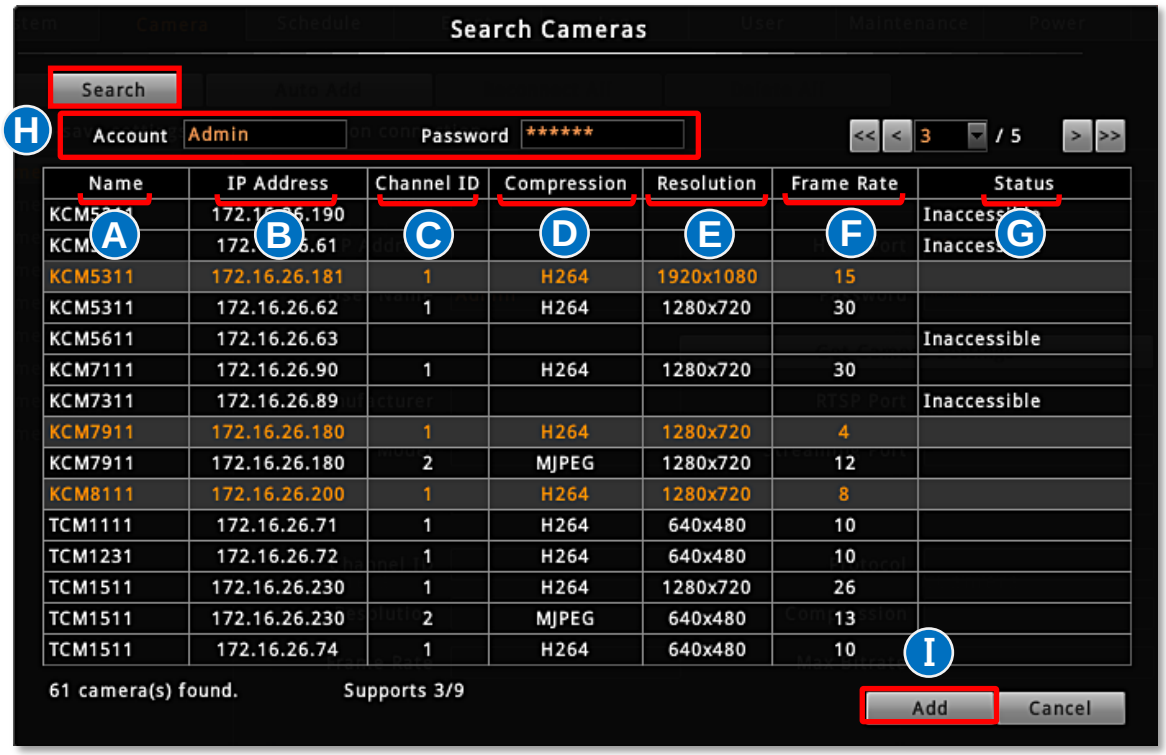
If your camera is set to **Dual Stream** mode, **Auto Add** function will add only **Stream 1**; for a **4VGA** or **6VGA** stream mode camera, all **Stream 1 ~ Stream 4** will be added.

Search

This search method is recommended when the cameras within the network outnumber the required number of channels for this ENR. By performing **Search**, you will be provided with a list of all available cameras. You may select any desired stream to add to your system.

Input the **User Name** and **Password** to access the camera (this user account must be the camera's root account) and click "**OK**".

After a while, the search result will pop up, select your desired cameras/streams, and click "**Add**".



No	Column	Description
A	Name	The camera models will be listed in alphabet order based on their model names.
B	IP Address	Camera IP Address
C	Channel	Represents the camera's **stream ID**. For example, only channel **1** (stream 1) will be detected from a single stream mode camera; while both channel **1** (stream 1) and channel **2** (stream 2) will both be detected from a dual stream mode camera, and so forth to a 4VGA or a 6 VGA mode camera.
D	Compression	Video compression. Please set the camera's compression format to **H.264** before this stream can be added.

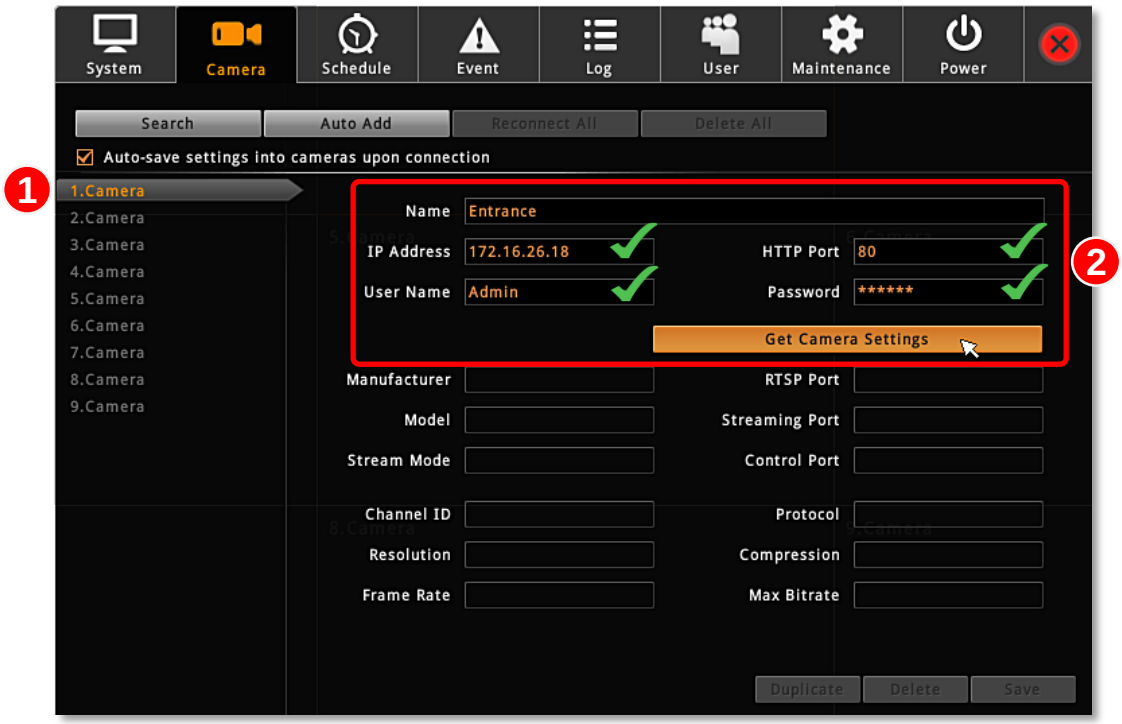
E	Resolution	Camera image resolution. Please set the camera's resolution under **2M** (1920x1080) before this stream can be added.
F	Frame Rate	Video frame rate
G	Status	Blank: this camera is accessible and not added yet. In Use: this camera/stream has been added to the system. Inaccessible: this camera is inaccessible. You will have to try accessing it using another **Username** or **Password**, (make sure this account is that camera's root account), and click **Search** again.
H	Search	After **Username** and **Password** fields are filled in, click this button to perform the search.
I	Add	After selecting your desired cameras/streams, click this button. The selected video sources will be added to Live channels

Please note that your clicking order will decide **Live View** channels arrangement. For example, you select cameras on the search list in this order: TCM-4511 → TCM-5111 → D11 → E52, which will exactly become the camera order: **1.Camera** → **2.Camera** → **3.Camera** → **4.Camera**

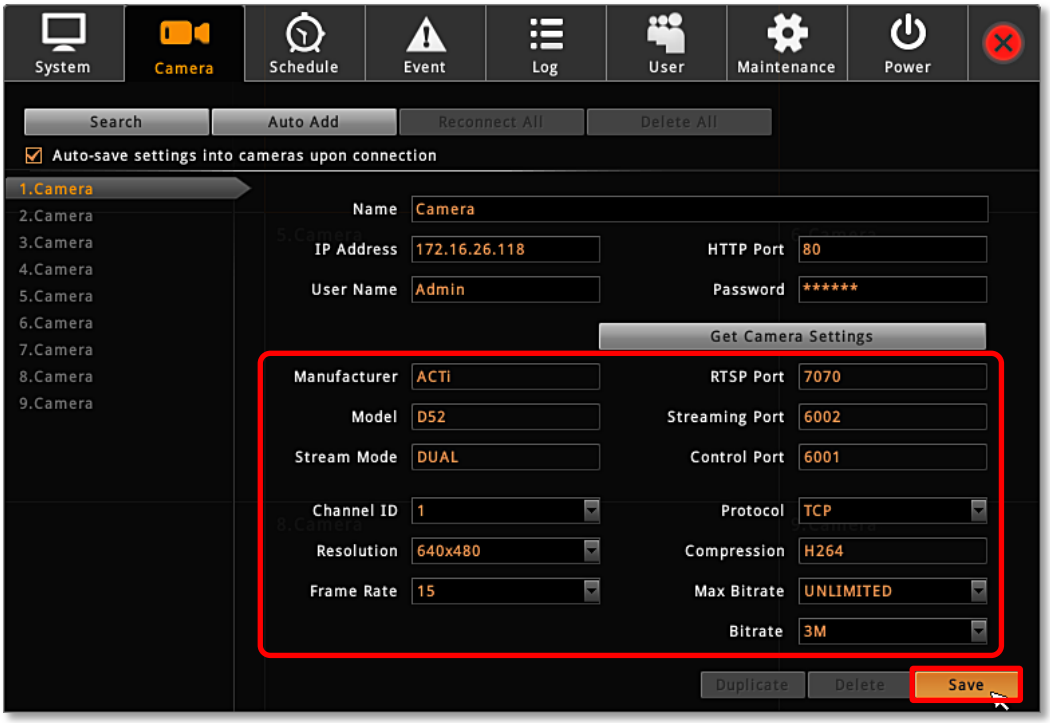
Add Cameras Manually

If you have known certain camera's connection properties, you may add it manually.

1. Select a **Camera ID**, from the **Camera List** on the left.
2. Fill in the connection properties such as properties **IP Address**, **Port**, **Username** and **Password**, and click "**Get Camera Settings**".

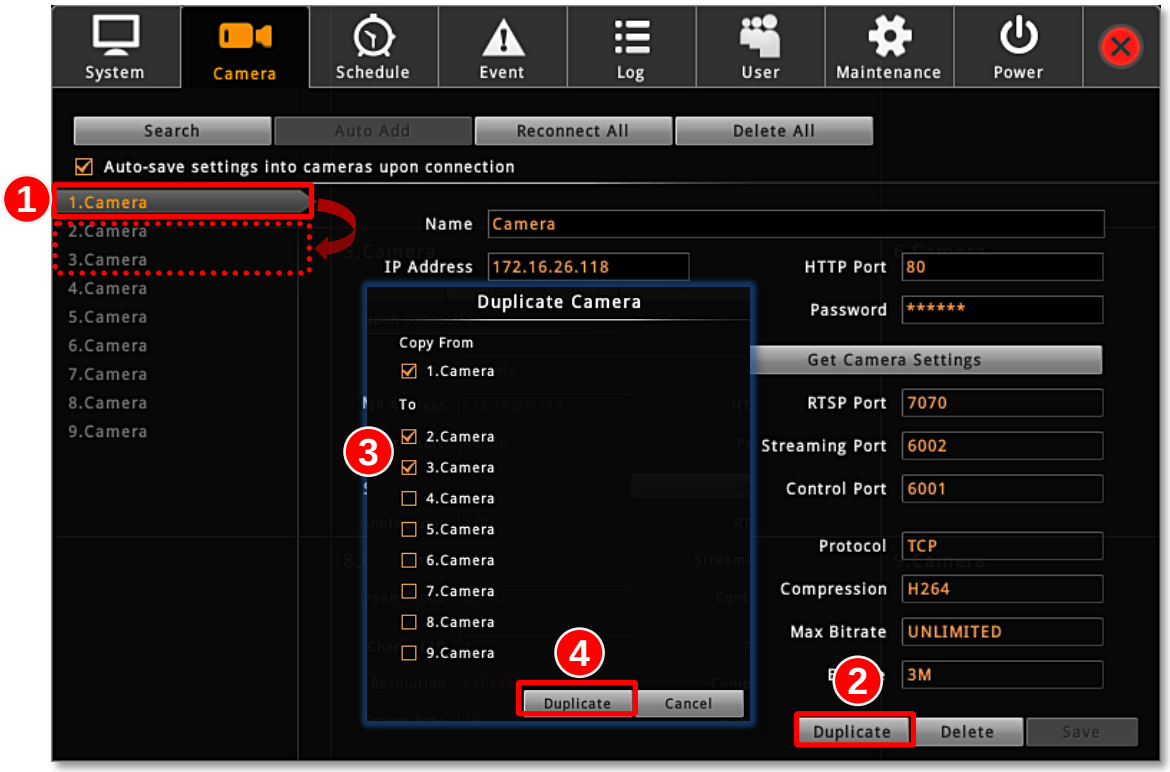


3. The camera settings will appear. Click "**Save**" to save it to this camera channel.



Copy Camera Settings

You may copy an added camera's settings another channel. In this way, it is easier to manually add more than one camera of the same models.



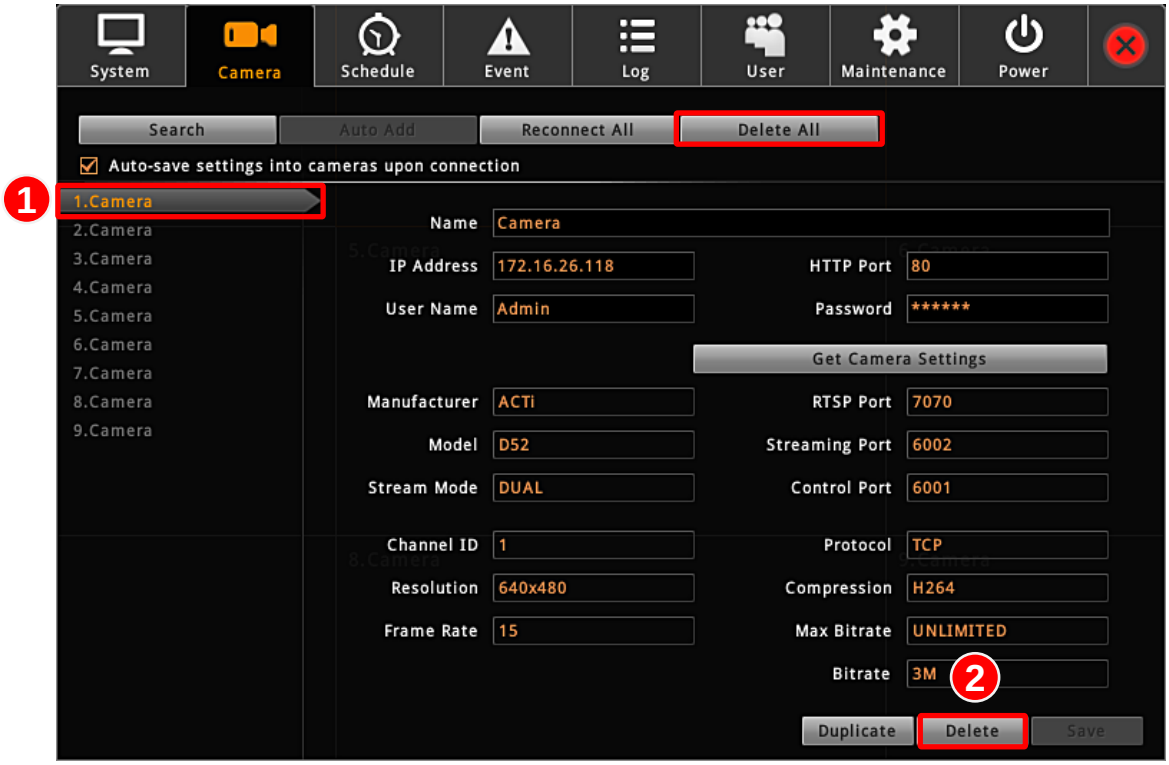
1. Select an existing channel.

2. Click "**Duplicate**", a target channel list will pop up. Select your desired target caneras and click "**Duplicate**". In the example shown above, **Camera 1** properties will be copied to **2. Camera** and **3.Camera**.

Delete Cameras

You may delete a single channel one at a time or delete them all at once. The deletion of certain channel will not include the previous recordings of it.

1. Select an existing channel.
2. Click "**Delete** to delete the selected channel or "**Delete All**" to delete all channels.

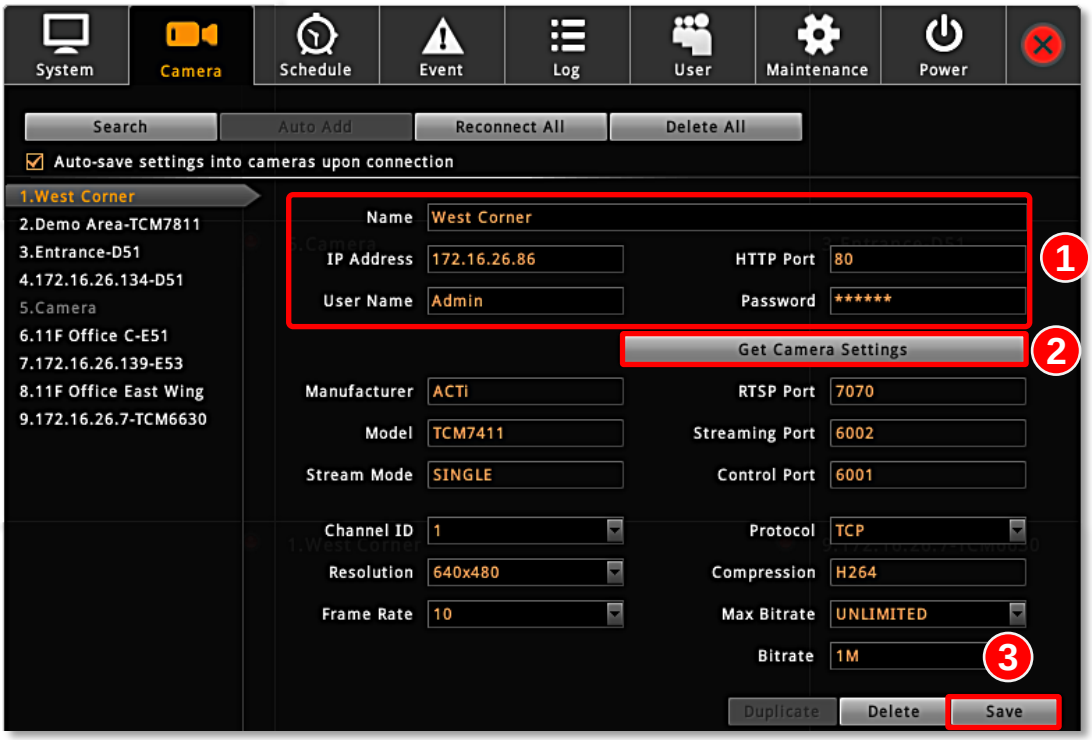


Change Camera Settings

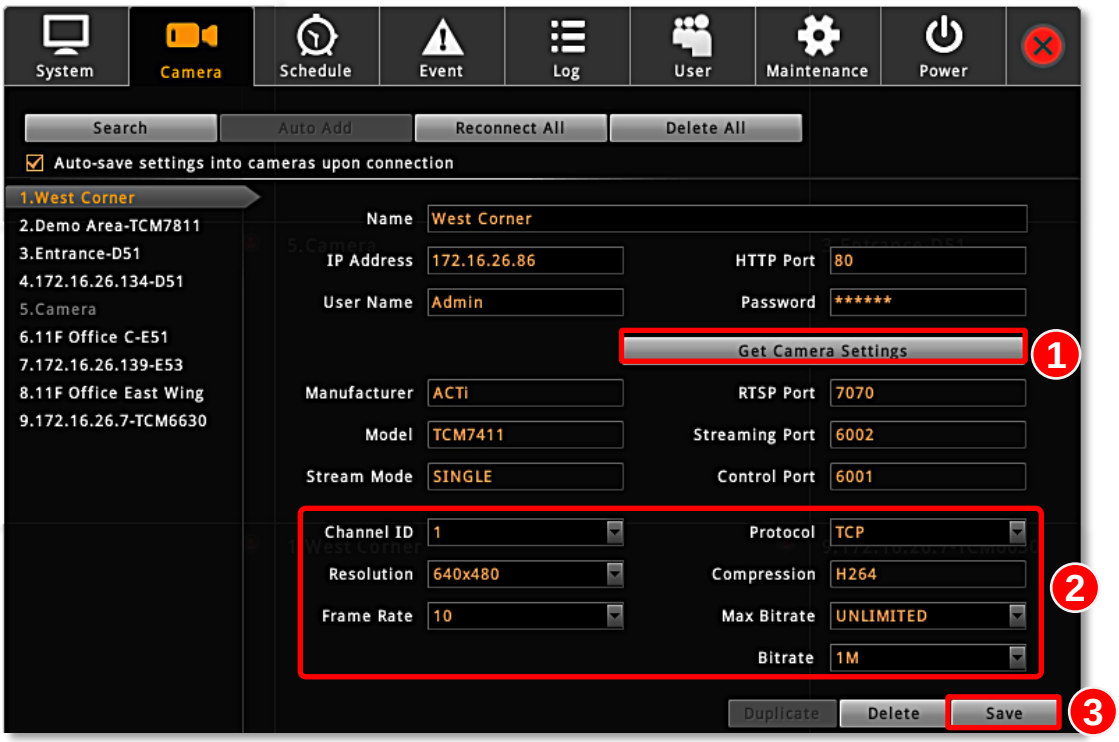
After the cameras are added, you may change their properties on **Camera** tab. Before saving the changes, you should always click "**Get Camera Settings**" then click "**Save**".

There are two types of properties you can modify: connection properties and camera properties.

To modify the connection properties including camera **Name** (maximum length is **24** characters), **IP address**, **HTTP Port**, **User Name** and **Password**, simply edit the value in the fields , click " **Get Camera Settings**" and "**Save**".



To modify the video settings including **Channel ID**, **Resolution**, **Frame Rate**, **Protocol**, and **Bitrate**, you will have to click "**Get Device Settings**" first to sync with the cameras first, then edit the value in the fields and click "**Save**".

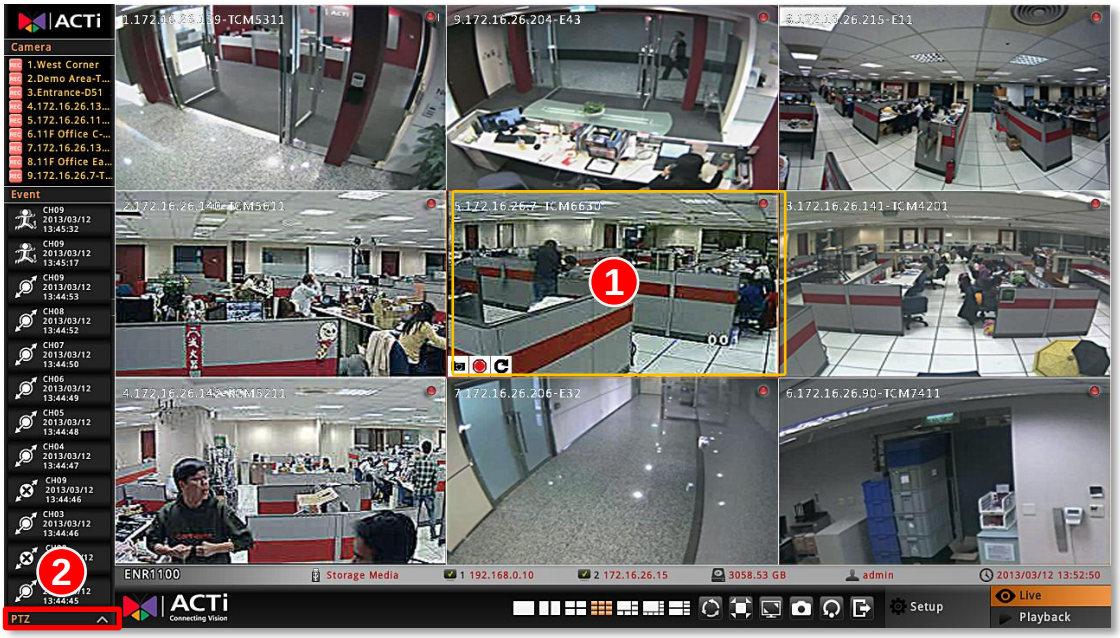


If you have to change certain settings that are not available on ENR interface (e.g. video motion region settings, stream mode) for a saved channel, please do the following,

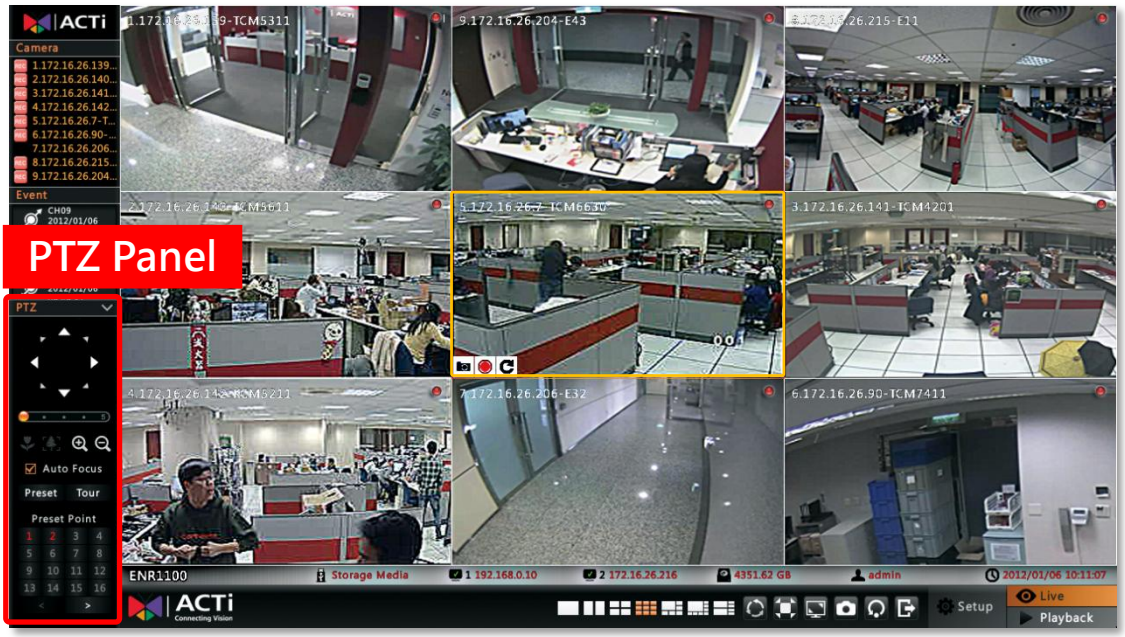
1. Uncheck the "**Auto save ENR settings into device upon connection**".
2. Via camera's web interface, change the camera settings, you will have to use a computer to do this.
3. On **ENR Camera** settings page, click "**Get Camera Settings**", ENR will apply the current camera settings.
4. Click "**Save**".

Configure PTZ Preset Points

1. On **Live** screen, select the PTZ channel on display area.



2. Click the **PTZ Panel** tag to open the panel.



PTZ Panel Description

No	Function
A	**8 directional arrow keys**: Click to pan or tilt the camera (only available for cameras with Pan/Tilt/ capability).
B	**Pan/Tilt/Zoom speed**: Click to change the speed. Provided speed scale is from **1** to **5** (available for cameras with Pan/Tilt/Zoom capability).
C	**Manual focus** (Available for cameras with a controllable focus) Near focus Far focus These buttons are enabled when the "**Auto Focus**" function is unchecked
D	**Zoom** (Available for cameras with a controllable zoom) Zoom in Zoom out
E	**Auto focus** (available for cameras with auto focus)
F	**Preset Points Editor** Click to enter Preset Points edit mode.
G	**Tour Mode** Click to enter Tour mode. Before enabling a tour, you will have to edit and save the Preset Tour via camera web configurator in advance.
H	**Preset Points** Click to the Preset Point ID to make the camera point to the pre-defined position.

3. On **PTZ Panel**, click Preset to enter Preset **Points Editor.**
4. Use buttons A ~ E on **PTZ Panel** to define a view, then click the desired preset point ID, this preset point will be saved, and this pint ID will become red.
5. To delete a point, simply click ✕ and the preset points you want to delete.
1. After editing, click Preset will save the setting and exit the editor mode.

Network Settings

You may check the network adapter setting of **LAN1** and **LAN2** via the path: **Live** page → Select **Setup** → click "**System**" tab → click "**Network**".

If you have done any change on **LAN1**, **LAN2** or **Port Mapping** tab, be sure to click "**Save**" before you leave this page.

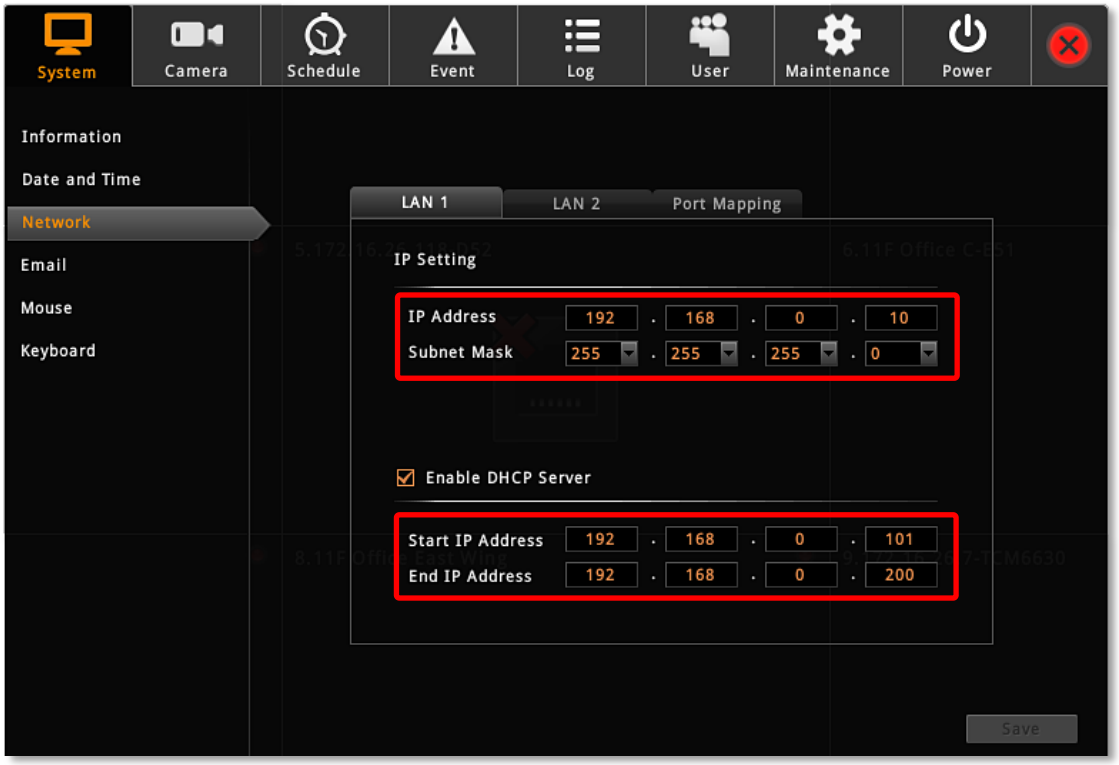
Configure LAN1 Settings

As **LAN1** port supports only **DHCP server** function. Without the DHCP client capability, it cannot get IP from another DHCP server, and you will have to define its **IP Address** and **Subnet Mask** manually if necessary. The default IP is **192.168.0.10**.

Turn On/Off the DHCP Server

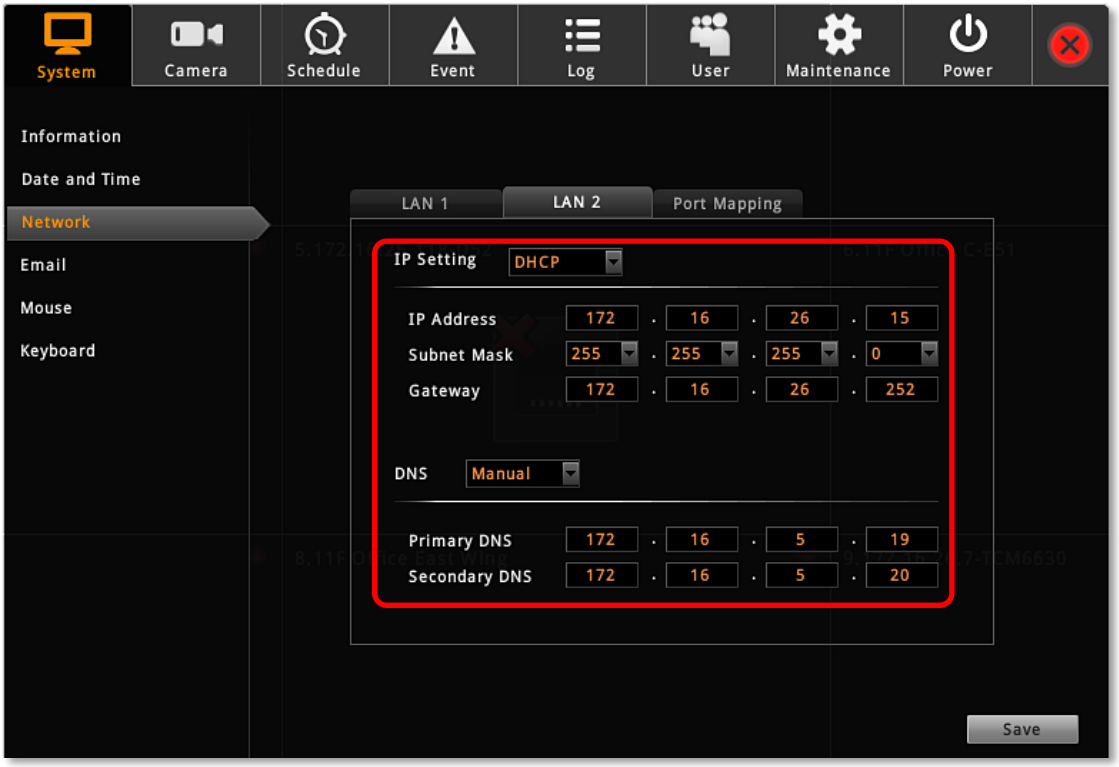
By default, the DHCP server is enabled. It will assign IP addresses to the cameras which are in DHCP (client) mode. You may also define the range of assigned IP address.

Simply enable the DHCP Server by checking the box "**Enable DHCP Server**", fill in the beginning IP address in **Start IP Address** field, and the ending IP Address in **End IP Address** field. The default range is **192.168.0.101~192.168.0.200**.



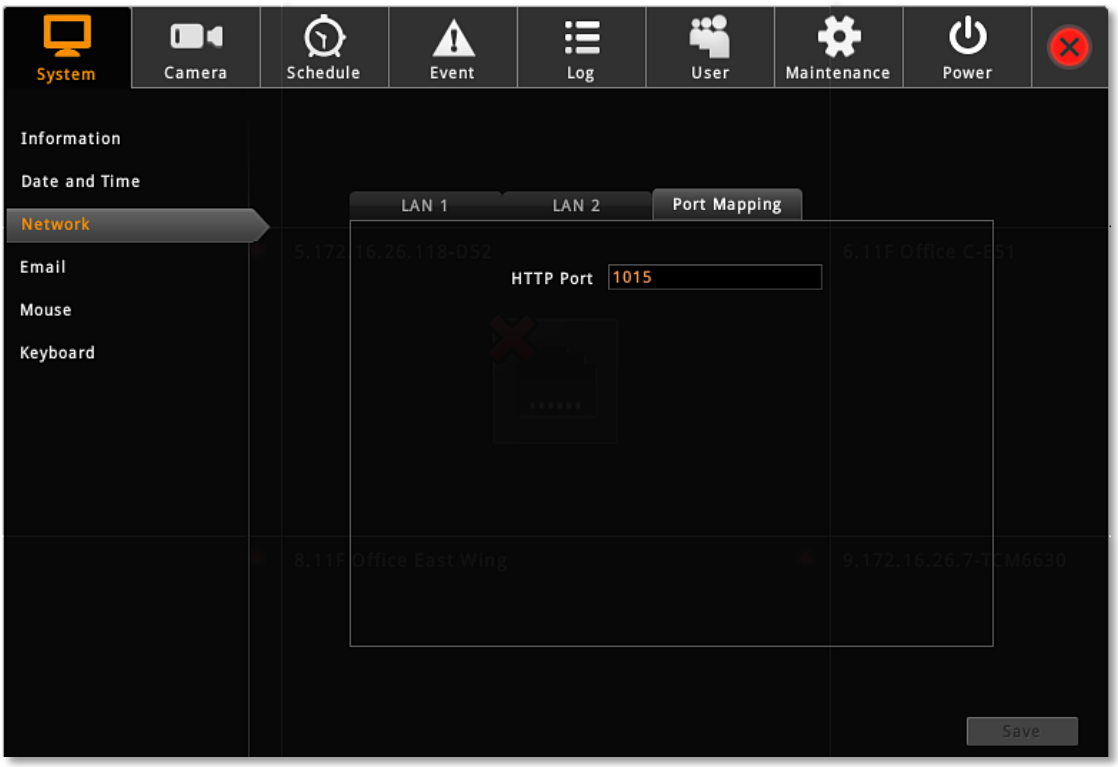
Configure LAN2 Settings

LAN2 port is originally in **DHCP** (client) mode. If **LAN2** cannot obtain an IP address from the DHCP server, it will change to **Static** mode. In **Static** mode, the default IP is 192.168.1.10.



Set the Port

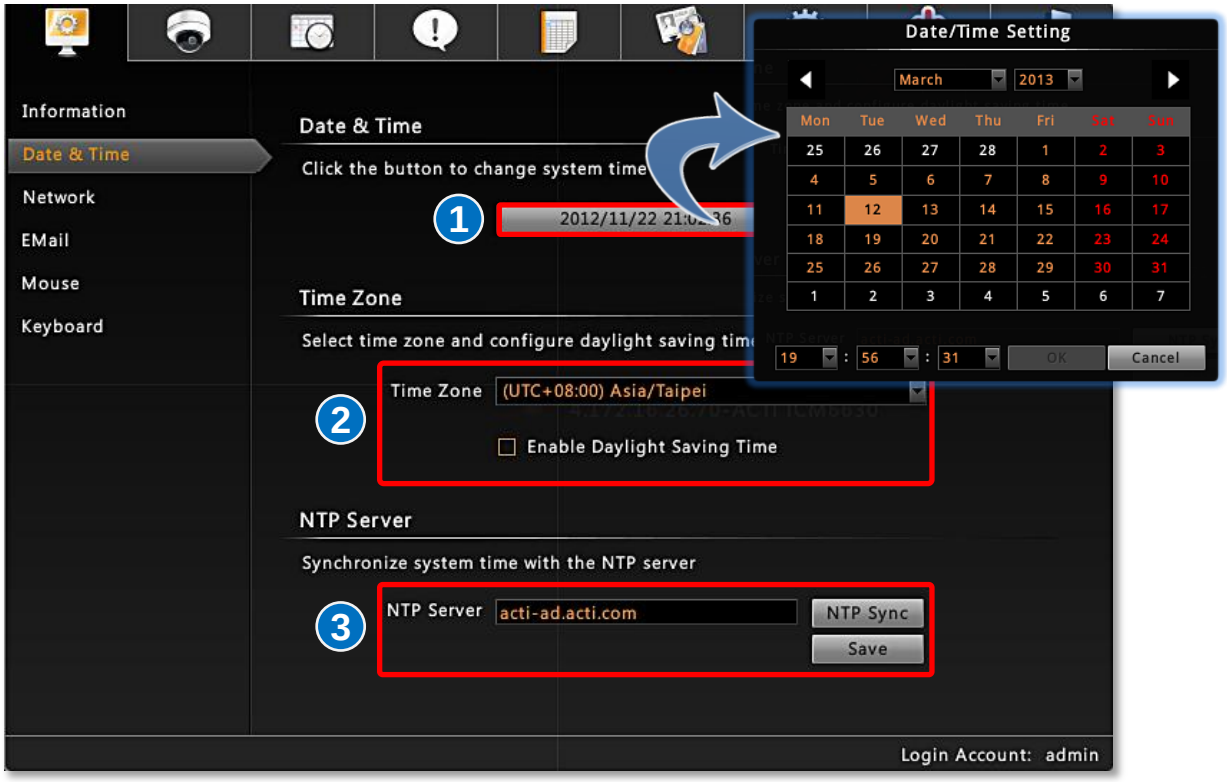
Change the ENR Port here if you have setup port forwarding service for ENR's IP.



Date & Time

ENR provides three methods to synchronize the time setting; you can (1) manually set the date and time, (2) sync with Time Zone or (3) synchronize with NTP server.

On **Live** screen, click **Setup** → click **System** tab → click "**Date and Time**"



Setup Manually

In **Date & Time** section, click the button that shows date and time information on it. On the popped-out calendar, select the correct date and time, then click "**OK**".

Synchronize with Time Zone

In **Time Zone** section, select your zone from the **Time Zone** drop-down list. If your time zone falls in Daylight Saving Time area, you may check the box "**Enable Daylight Saving Time**", and then system time will automatically adapt itself to daylight saving time clock.

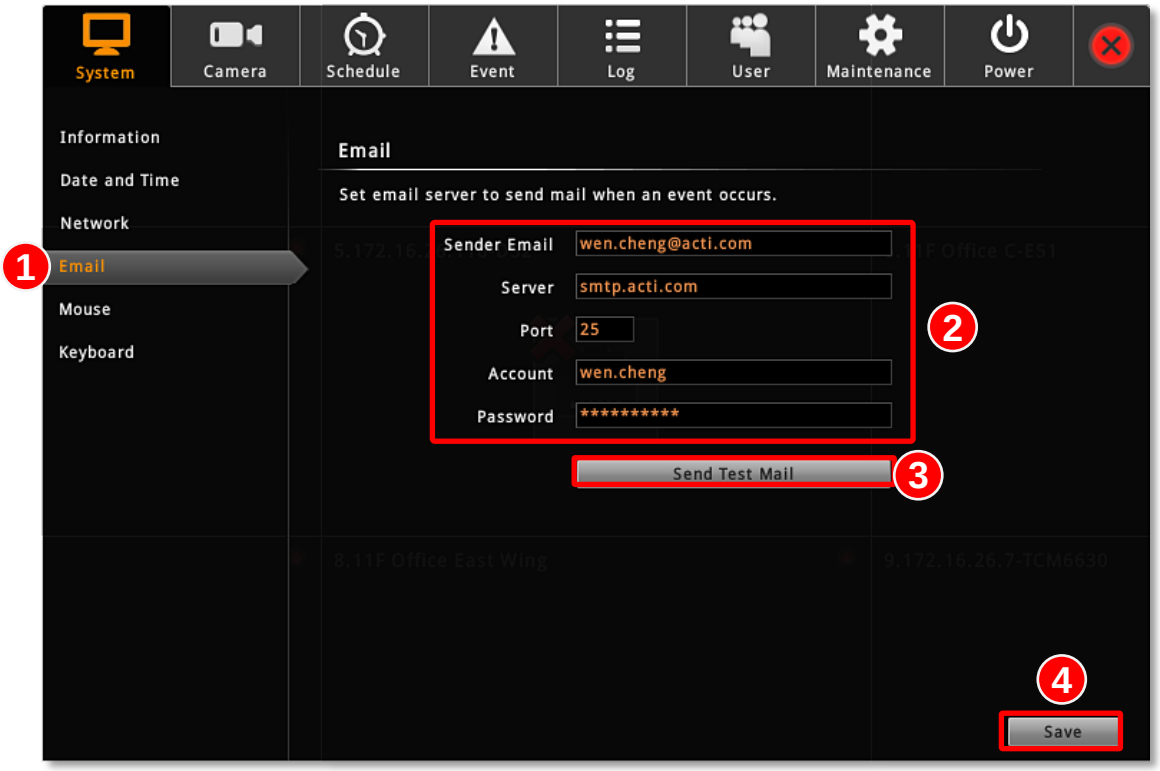
Synchronize with NTP server

In **NTP Server** section, fill in the NTP server IP or domain name in the NTP Server field, and click "**NTP SynC**" to start synchronizing, and then click "**Save**" to save this setting.

Email Settings

ENR supports email notification for **Event Handling** sent through an SMTP server. To enable this service, you will have to configure the SMTP mail settings in advance. In order to reach out to an SMTP server, your network cable should go through ENR **LAN 2** port which communicates with a network other than ENR local network.

1. On **Live** screen, click **Setup** → Select **System** tab → click "**Email"**



2. Fill in **every field** according to the detailed instructions in the table below.
3. Click "**Send Test Mail**" to send a test mail to this email account. If the test mail is sent successfully, the dialog box below will pop up, which means your ENR server is ready to send out email notifications when being triggered by an event.

4. Click "**Save**" to save these properties.

Field Name	Description
Sender Email	Input the sender's email address, should the same account you set for SMTP server.
Server	Input the sender's SMTP server address. Only alphabets, numbers, and the

	symbols (.), (_), (-) are valid. ENR server supports the SMTP services with SSL protocol. If you wish to use a free webmail SMTP service, you may choose certain webmail providers such as **Yahoo** (SMTP: smtp.mail.yahoo.com Port:25) or **Gmail** (SMTP: smtp.gmail.com Port:25 or 465 for SSL protocol / 587 for TLS protocol)
Port	Set the SMTP port, allowed value is from 1~65535, default is **25**.
Account	Input the name of the SMTP server account. The form of account name depends on mail server, e.g. a Hotmail account name is a complete email address, while other mail servers' are not. Only alphabets, numbers, and the symbols (@), (.), (_), (-) are valid.
Password	Input the password of the SMTP server account. Only alphabets and numbers are valid.

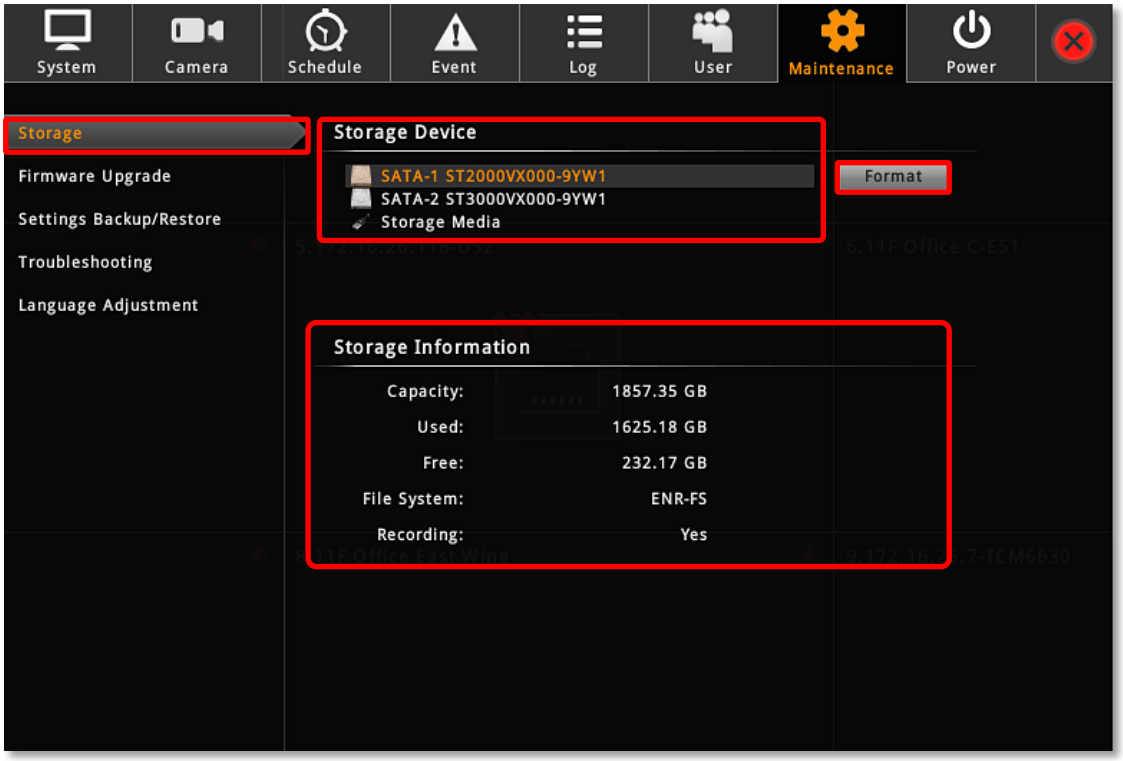
Disk Management

ENR keeps the recordings on SATA hard disks installed in it. Whenever recording is taking place, ENR writes data to one of the disks, and switch to the other as the original one is full. Once the available space of the whole system is less than the reserved size, ENR will start deleting the oldest file to make the amount of space allowing each active channel to record for another 10 minutes.

You may observe the disk memory and recording status on **Storage** page.
On **Live** screen, click **Setup** → click **Maintenance** tab → click "**Storage**". The connected storage devices will be shown in the **Storage Device** list. Select a storage device to check its **Storage** Information appearing as below.

Storage Device Types

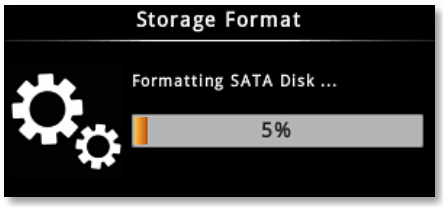
●**SATA1** represents the disk installed in upper bay for saving recordings.
●**SATA2** represents the disk installed in lower bay for saving recordings.
●**Storage Media** represents the connected USB disk that you use for carrying firmware image file, backup file, exported system log file, snapshots or video.



Format Hard Disks

You may execute disk formatting toward a newly-installed disk. You should follow the installation procedures (refer to **Install the Hard Disks** on page 17) to format the disks before ENR system start carrying out the surveillance task, for a disk that is not in ENR file system format is not ready for recording.

After the disk is installed and detected in **Storage Device** list, select it and click "**Format**".



During normal operation, please **DON NOT REMOVE ANY DISK FROM THE DEVICE**, or it might cause damage to the disks. You can only remove or install a disk when the device is shut down.

If you have to format a disk having been recording for a while, it is suggested that you export important video and system log in advance.

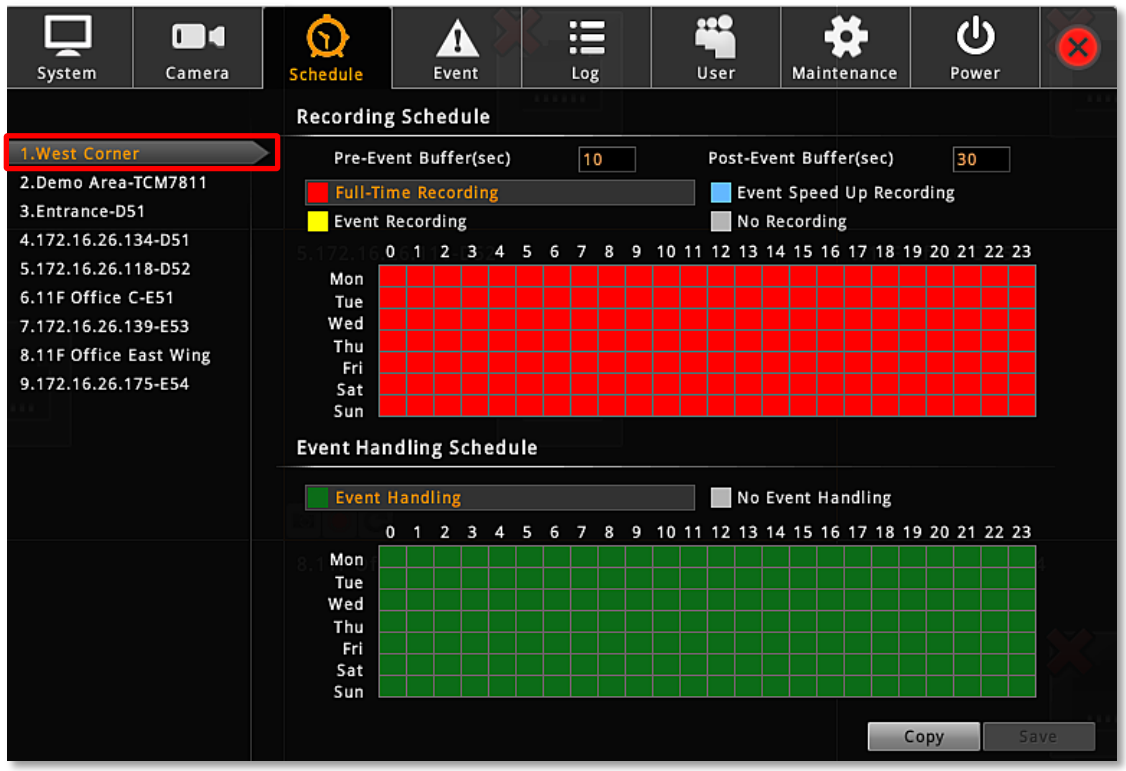
Please note that the system will stop recording during the disk formation.

Schedule Recordings

Unlike the traditional analog surveillance system, the IP surveillance system provides a target-oriented recording schedule for devices; the view of each device can be recorded based on your required time segments and event types. For example, you may have a camera installed on the office ceiling do continuous recording during work hours, and record only upon the triggers (incidents that detected by system) at night. In this way, the system does not waste disk space storing meaningless parts, and you save lots of effort browsing playback for specific events.

For the recording schedule, ENR supports **Schedule recording**, **Event recording** and **Event Speed-up Recording** modes, which are set up on a week-based timetable; the event-handling schedule is configured here.

On ENR, you can configure camera's recording schedule on 7 days / 24 hours basis. The schedule is split into segments of one-hour-length. By default, once a device is added to the system, its schedule is automatically set to full-time schedule recording and event handling. You should configure it according to your system plan. On **Live** screen → Select **Setup** → click "**Schedule"** tab and select one channel.



Event-Recording File Length

Before setting the recording schedule, you may define the length of an event recording. To do this, configure the following properties shown as below, which will make an event recording as long as 10+30 second:

Field	Description
Pre-event Recording Buffer (sec):	ENR keeps a short cache of video received from devices. If an event is triggered, ENR will automatically store the pre-event buffer along with the recording of the event itself.
Post-event Recording Buffer (sec):	This will determine how long after the event is triggered should be included in the event recording file.

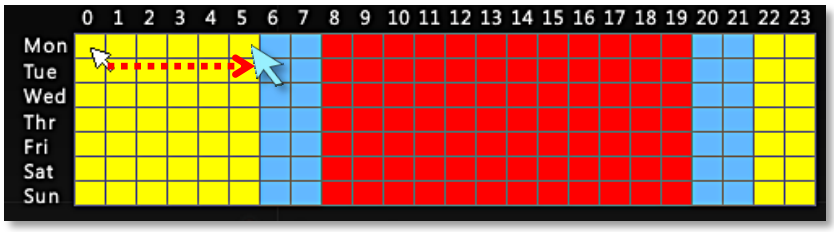
Set the Recording Schedule

On the time table

1. Click on the recording mode from

Field	Description
Full-Time Recording	Continuously record at the video frame rate you define in **Camera Settings**.
Event Speed Up Recording	Continuously record everything at 1FPS, when an event occurs, the frame rate will switch to the value you define in **Camera Settings**, and automatically switch back to 1FPS after the event ends.
Event Recording	Only events are recorded, at the video frame rate you define in **Camera Settings**.

2. Click and drag over the "**Time Track**" to set time period.



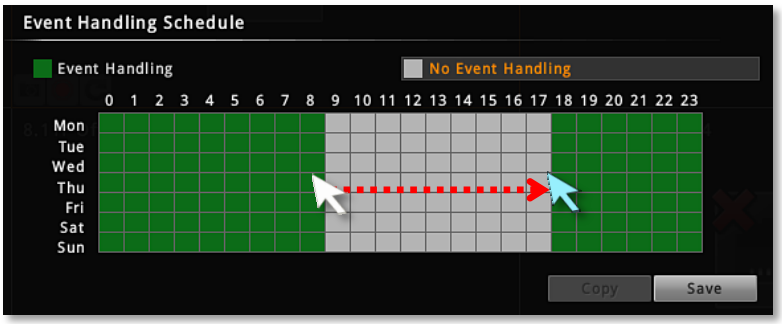
3. Click "**Save**".

Set the Event Schedule

The **Event Schedule** defines when the event handling is activated. To set the event rules, please refer to Setup Event Rules on page 49.

on page 49 for Event Rules settings. By default, the event handling is full-time activated; you may disable it during certain time period.

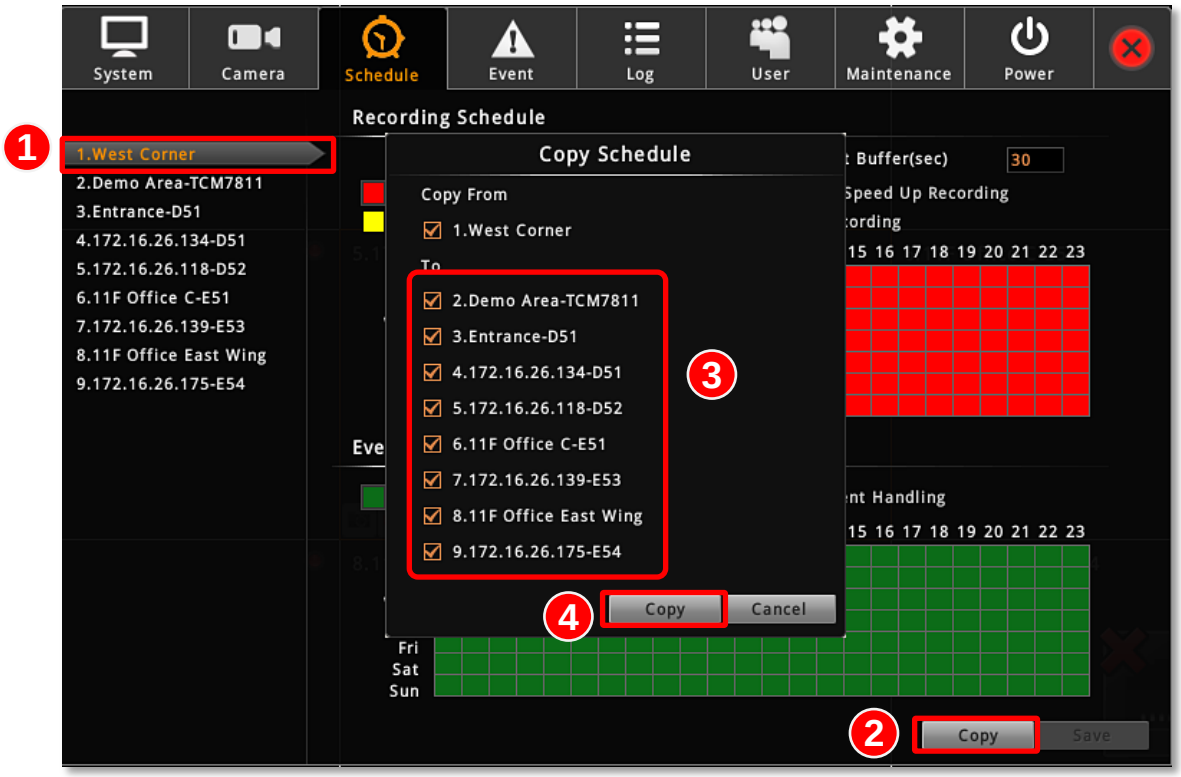
1. Click on the recording mode "**No Event Handling**".
2. Click and drag over the "**Time Track**" to set time period.
3. Click "**Save**".



Copy Schedule

You may copy a camera's schedule setting to other multiple cameras. This saves much your time on configuring the schedules camera by camera.

1. On **Schedule** tab, select a source camera from camera list, its schedule will be copied to others.
2. Click "**Copy**"
3. On **Copy Schedule** window, select the target cameras.
4. Click "**Copy**" on **Copy Schedule** window.



Event Management

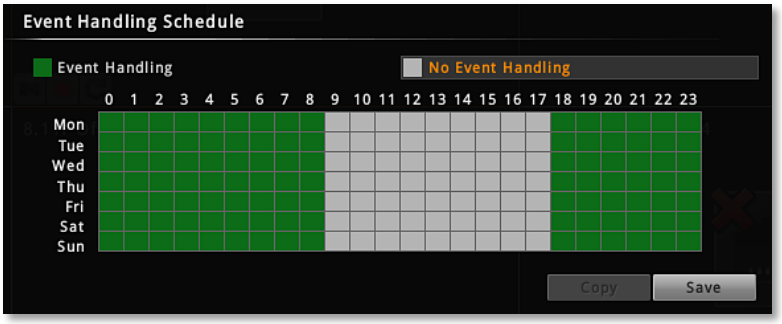
When something happens on camera site, such as someone walks by, the door opens or a fire breaks out – these are all **Events**. The event which occurs in the environment and was pre-programmed in the camera serves as **Triggers**. Triggers cause the device to react with **Responses**. The link between trigger and response is governed by **Event Rules**. Each event rule detects one specific trigger and may initiate multiple responses. An example rule would be for ENR to send an email to alert the manager (**Response 1**) and trigger the alarm (**Response 2**) when motion on camera site is detected (**Trigger**) during the event handing active period (**Schedule**).

Each device can be involved in several event rules. As different camera models possess various capabilities, the supported response types would vary. For example, a PTZ camera can execute a go-to preset point response, while this option is not available for other models without this feature.

Event-Handling Schedule

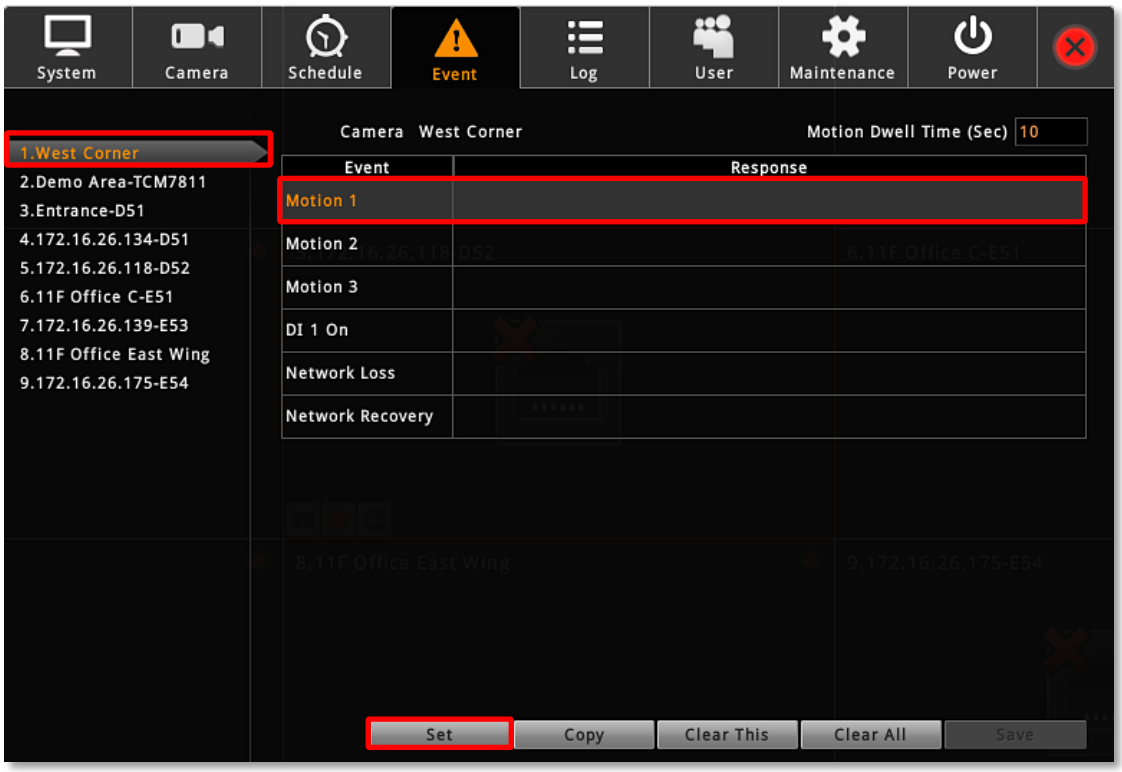
Event rules become active or inactive based upon a weekly schedule, to enable event-handling service, you will have to make sure the event-handing schedule of certain device is well configured. By default, the event-handling schedule of each camera is enabled for 24 hours once it is added to ENR system.

To configure the **Event Handling Schedule**, on **Live** screen, click **Setup** → click "**Schedule**", select the camera, and drag on the 24-hour time table.



Setup Event Rules

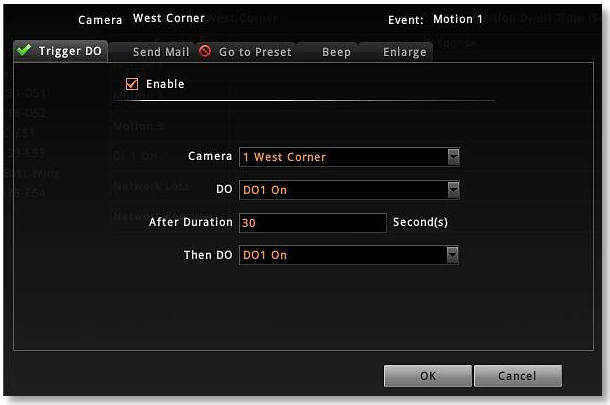
On **Live** screen, click **Setup** → click **Event** tab → select a camera.



1. Once a device is added to ENR server, the server would provide empty rules with compatible trigger types for you to configure such as **Motion 1, Motion 2**, **Motion 3**, **DI 1**, **DI 2**, **Network Loss** and **Network Recovery**. Select the **Event Type**, then click "**Set**".
2. Select the trigger type:

●Trigger DO

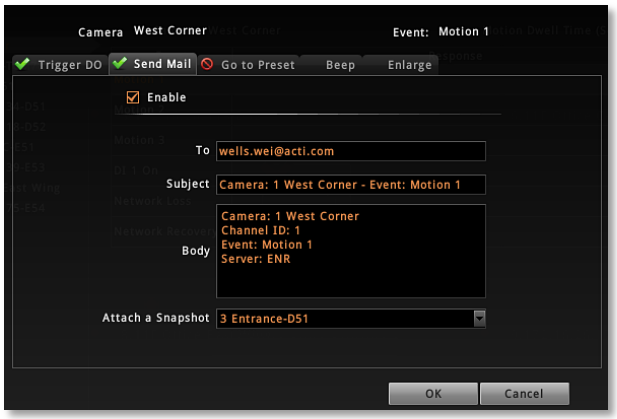
Set the DO to become ON or OFF upon trigger, only the devices supporting DO functions are available. Check the "**Enable**" to enable this function, and the device whose connected DO(s) will be triggered. You may select one DO to be activated after the other and the duration time between them. Clik "**OK**" to confirm.



●Send Mail

Enable ENR to send email notifications via SMTP service.Check the "**Enable**" to enable this function, and fill in the mail recipient's email address in "**To**" field, notification title in "**Subject**" field and mail body in "**Body**" field, then choose a camera whose snapshot will be attached from **Attach a Snapshot** dropdown list. Clik "**OK**" to confirm. Please note that if you want to attach a snapshot to the notification email, make sure your local display stays on **Live** screen during the event handing period, in this way, ENR can take the snapshots for motion events.

To enable this service, you have to configure the Email setting (please refer to **Email Settings** on page 40) before this trigger is enabled.

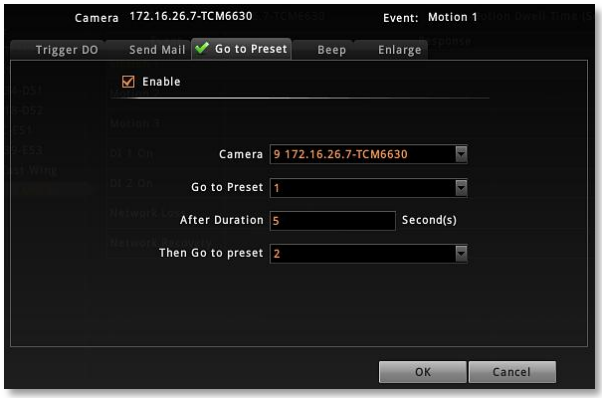


●Go to Preset

For the use of PTZ cameras to make movements toward certain triggers, please configure the preset points (refer to **Configure PTZ Preset Points** on page 35) on **Live** screen before you set the event rule.

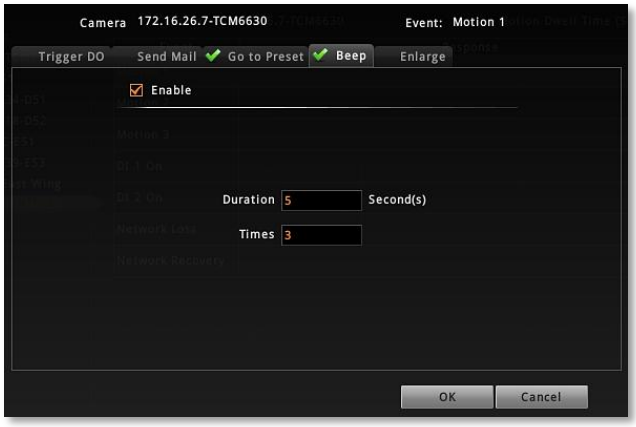
On **Go to Preset** tab, check the "**Enable**" to enable this function (if there is no PTZ camera exsiting in ENR server to execute a PTZ response, a red sign would appear on the tab

, please add a PTZ camera). Select which PTZ camera in ENR server to make the movement, then the preset points and duration time between them. Click "**OK**" to confirm.



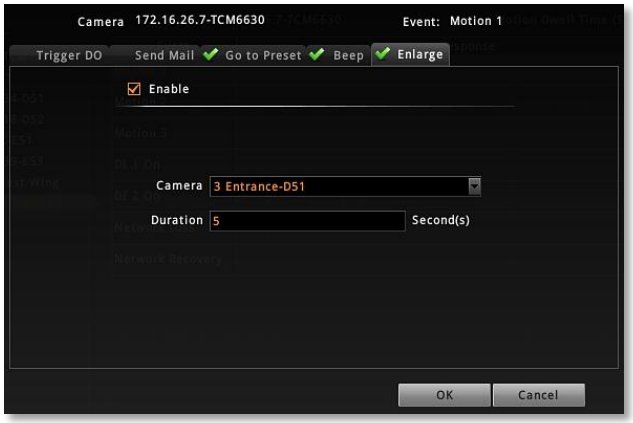
●Beep

ENR device can play beep sound upon being triggered by events. On **Beep** tab**,** check the "**Enable**" to enable this function. Input the duration time and prepeat times of the beep. Click "**OK**" to confirm.



●Enlarge

Live screen will display certain channel view in full screen for a while when the system is triggered. On **Enlarge** tab**,** check the "**Enable**" to enable this function. Select the camera whose live view will be enlarged on **Live** screen and the duration time. Click "**OK**" to confirm.



3. After configuring the event handling rules, on **Event** tab, input the dwell time in Motion Dwell Time (sec) : 10 for all the rules you set. **Dwell Time** defines, after an event occurs, the period of time during which the same event will not be triggered again.
4. On **Event** tab, click "**Save**" to save the settings.

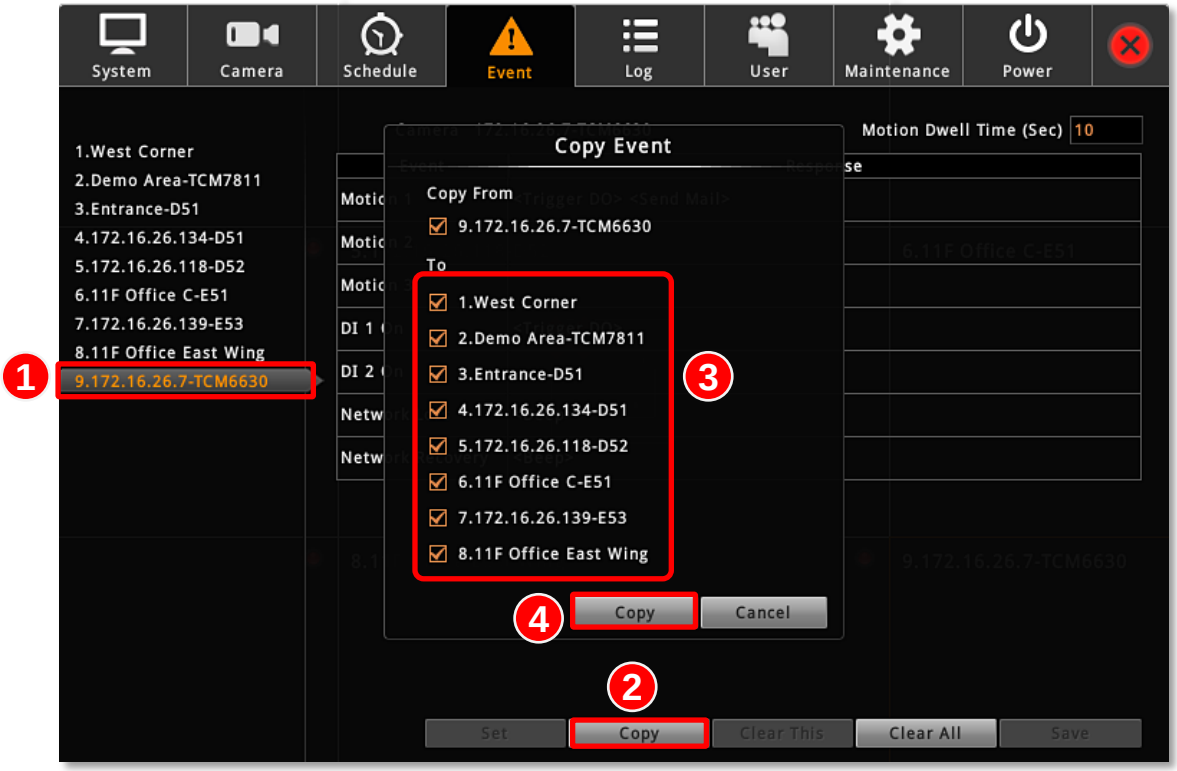
Clear Event Rules

On **Event** tab, you may select an event rule under certain camera, and click "**Clear This**" to delete it, or "**Clear All**" to deleta all the rules belong to this camera.

Copy Event Rules

You may copy a camera's event rules to other multiple cameras. This saves much your time on setting up rules one by one.

1. On **Event** tab, select a source camera from camera list, its rules will be copied to others.
2. Click "**Copy**"
3. On **Copy Event** window, select the target cameras.
4. Click "**Copy**" on **Copy Event** window.



User Group Management

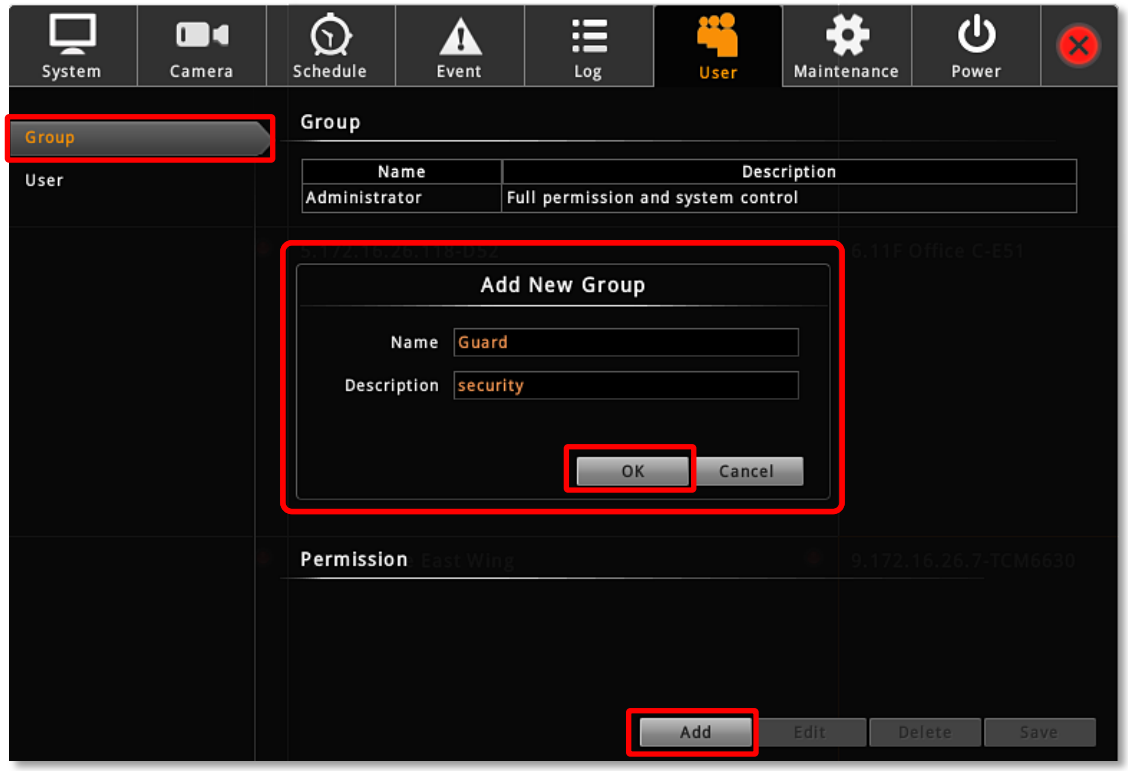
In ENR, the access permissions are managed by **User Groups**. **User Groups** defines what functions are allowed for a group of users. Different **User Groups** will have different access rights in terms of permitted operations like monitoring **Live** screen or execute **Playback**. For example, an Administrator user is allowed for all the operations in ENR, while a standard normal user may only be permitted to do **Live** monitoring.

On **Live** screen, click **Setup** → click **User** tab to enter **Group** and **User** management page.

Add a Group

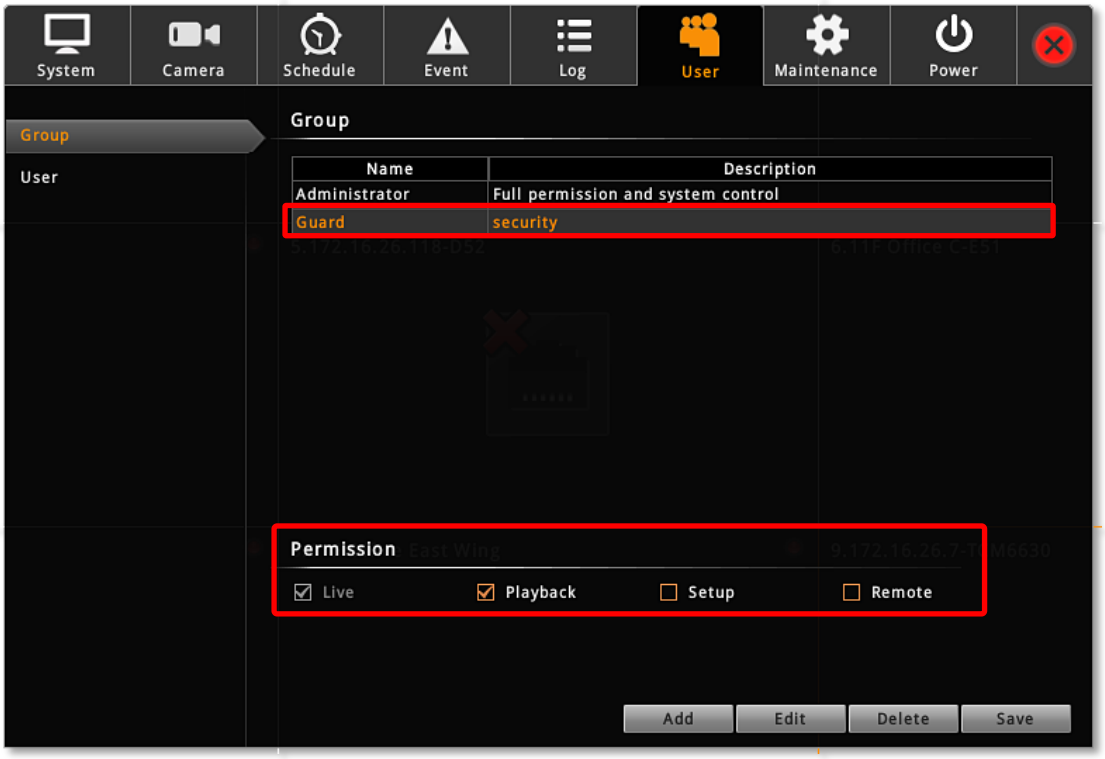
By default, the **Administrator** User Group with full permissions in ENR already exists. Except for the password and email settings, you may not delete this account or change its permissions.

1. Select "**Group**" , click "**Add**" to bring up **Add New Group** window, enter the **Name** and **Description** of the group, and click "**OK**" to add it to the **Group List**.



2. On **Group List**, select this group. In **Group Permission** section, enable the permissions possessed by this group.

3. Click "**Save**" to save the group settings.



Edit / Delete a Group

You may edit an existing group by changing its **Name**, **Description** or **Permissions** or delete it. Once you delete a group, the Users belonging to it will be removed altogether. Select the group on Group List, click "**Edit**" or **Delete**".

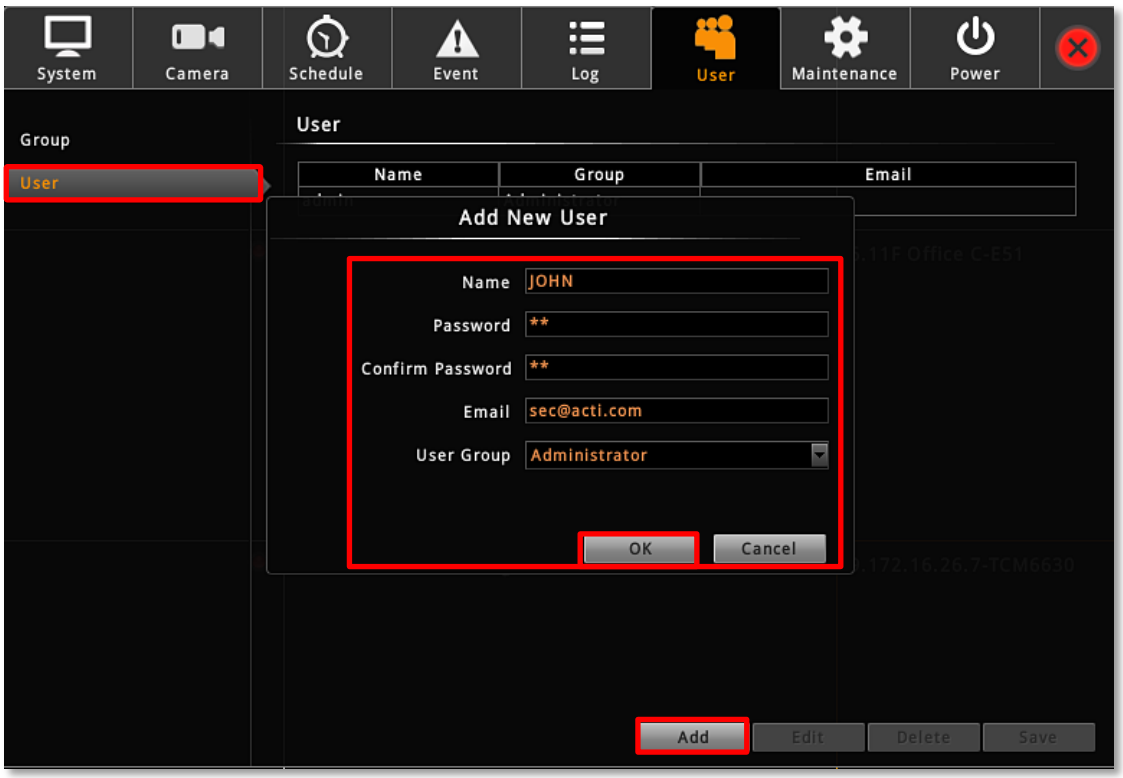
Add a User

By default, the **Administrator** User already exists, which you may not delete.

1. Select User, click "**Add**" to bring up **Add New User** window, enter the **Name**, **Password**, **Email** and select its **User Group** from dropdown list. Click "**OK**" to add it to the **User List**.
2. Click "**Save**" to save the user settings.

Account /Password Rules

1. **Account** field allows alphabets, numbers, and symbols except the following: *** < > ? | " \ :**. The maximum length of characters is 15.
2. **Password** field allows alphabets, numbers and symbols. The maximum length of characters is 40.
3. Both the **Account** and **Password** field are non-case-sensitive.



Edit / Delete a User

You may edit an existing user or delete it. Select the user on **User List**, click "**Edit**" or **Delete**".

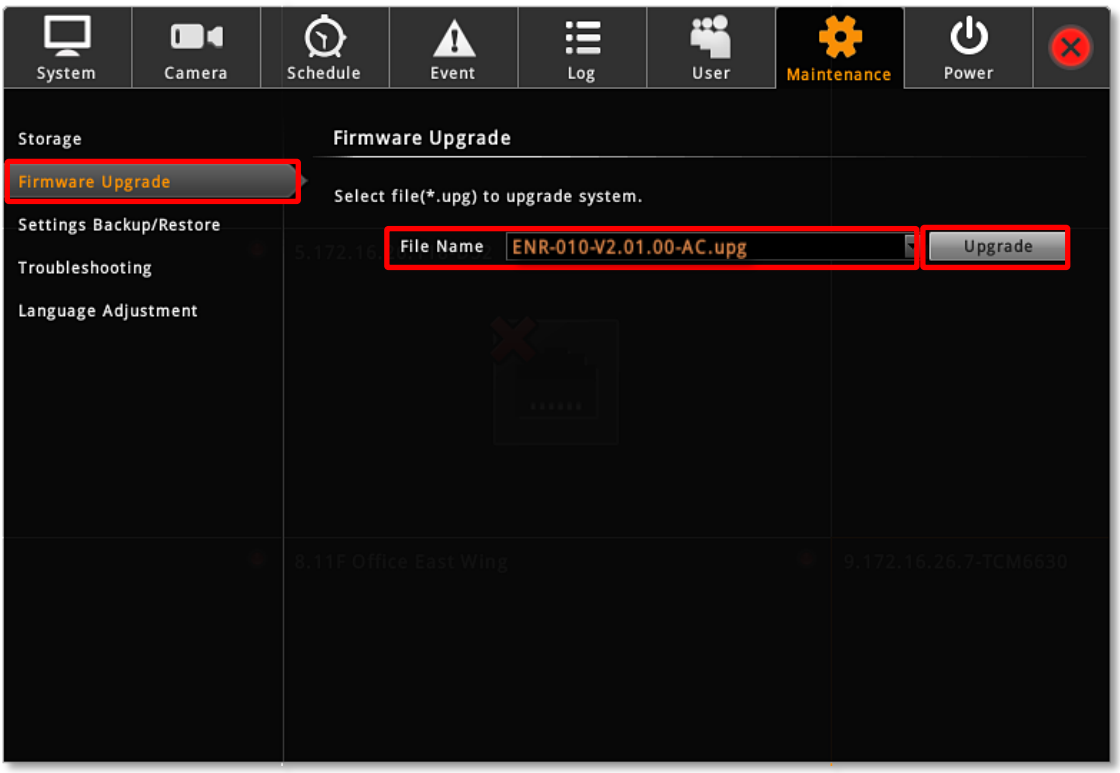
Please always click "**Save**" before leaving this page.

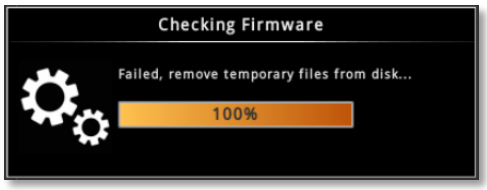
`

Upgrade Firmware

You may check ACTi corporate website for latest ENR firmware package and download it. Unzip the package and save the *.upg file to the root directory of a USB disk and insert it into ENR USB port.

1. On **Live** screen, click **Setup** → click **Maintenance** tab → select "**Firmware Upgrade**".
2. Click "**Browse**" , find the target *.upg file and click "**Open**".
3. Click "**Upgrade**".





During upgrading, the system will stop every other activity including recording and event handling. The system will auto-restart after the upgrading completes.

After upgrading has started, **DO NOTcut off the system power or eject the USB disk until ENR restarts**.

Please note that the USB disk carrying the firmware image should at least have **200 MB** free space.

Backup / Restore Settings

Making regular system backups is always recommended in case of unexpected disasters or accidents that may damage ENR server.

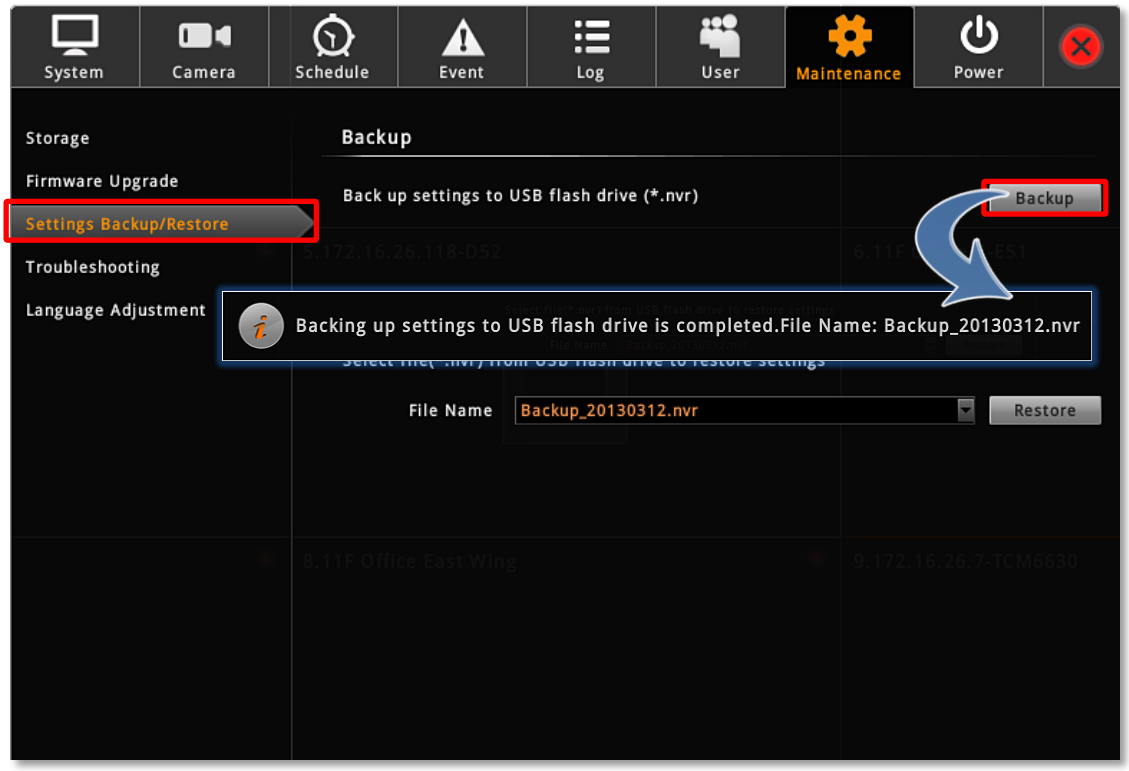
ENR server can create a backup file of the whole system settings as **Backup_[yyyymmdd].nvr** file and save it to a connected USB disk within one click. The backed up settings include the following properties: (1) **System Settings** including **System Name**, **Date & Time**, **Network**, **Email**, **Mouse** and **Keyboard**, (2) **Camera Settings,** (3) **Schedule Settings,** and (4) **Event Management**.

The recordings will be kept on hard disks, please refer to **ENR User's Manual** to export a system log file and to export video files for a complete backup.

Backup

To start backing up system setting, please insert a USB disk into ENR first.

1. On **Live** screen, click **Setup**"→ click **Maintenance** tab → click "**Settings Backup / Restore**".

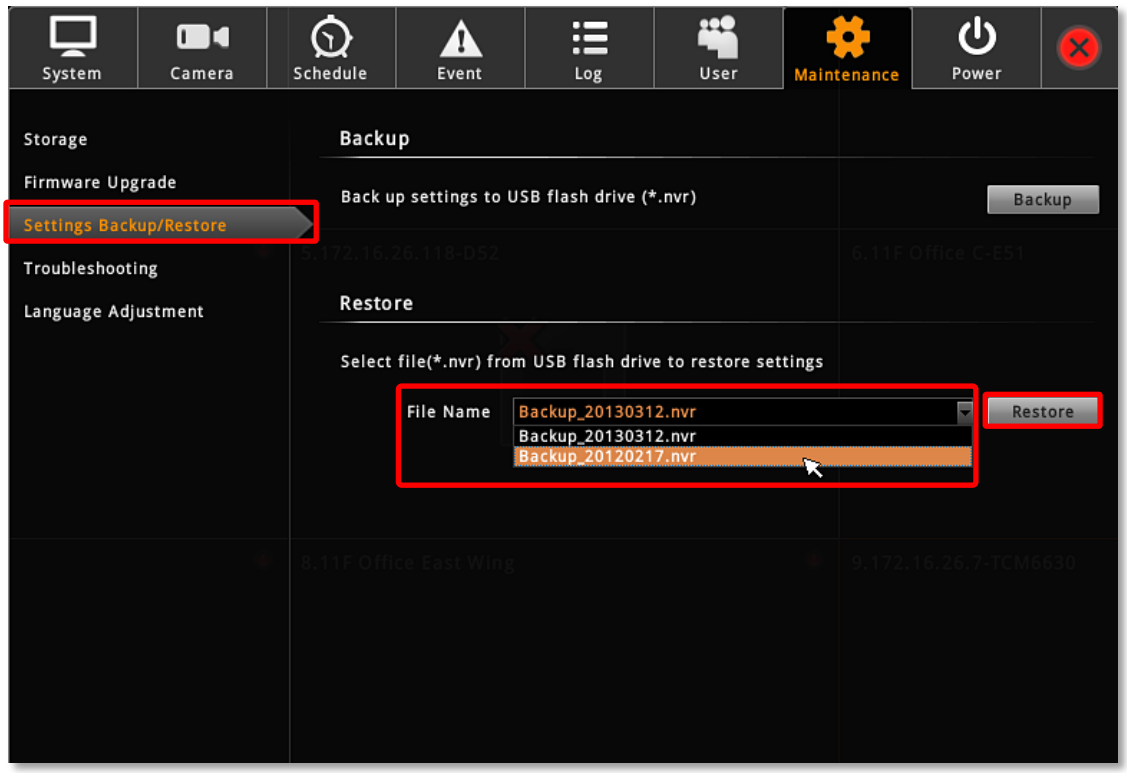


2. Click "**Backup**", the backup file will be saved to your USB disk as .nvr file.

Restore

Before starting restoring the system, make sure you have connected the USB disk with the desired .nvr backup file in it, and the backup file is saved in the root directory.

1. On **Live** screen, click **Setup** → click **Maintenance** tab → click "**Setting Backup / Restore**".



2. All the .nvr file detected from your USB disk root directory will be shown on the **File Name** dropdown list, select your desired one.
3. Click "**Restore**" to start restoring the settings. The server will restore the settings from the backup file and reboot.

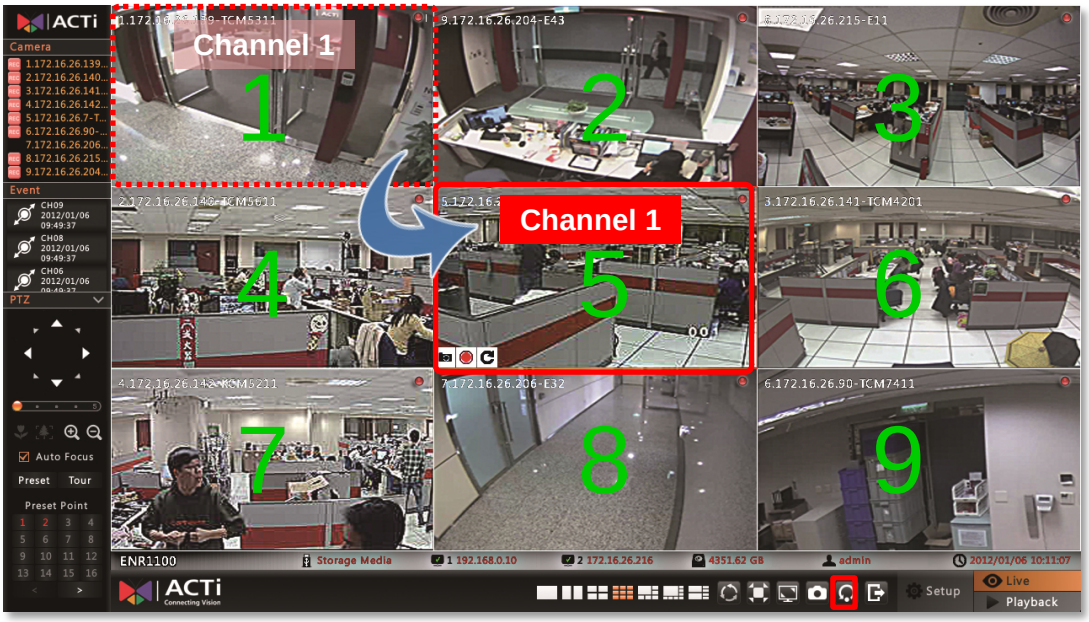
Customize Live Screen Layout

You may customize the layout style, channel position and patrol behavior. Your arrangement of **Live** screen layout will be the default view after any local user logs in to ENR.

Change Channel Position

You may place any channel in your desired window, and ENR will remember this arrangement until you change it.

Select the channel, and drag to the target window. In the example below, the green numbers represent the position of windows, and **Channel 1** will be swapped to **Window 5**.



Toy can reset the channel positions by clicking on **Live Menu**.

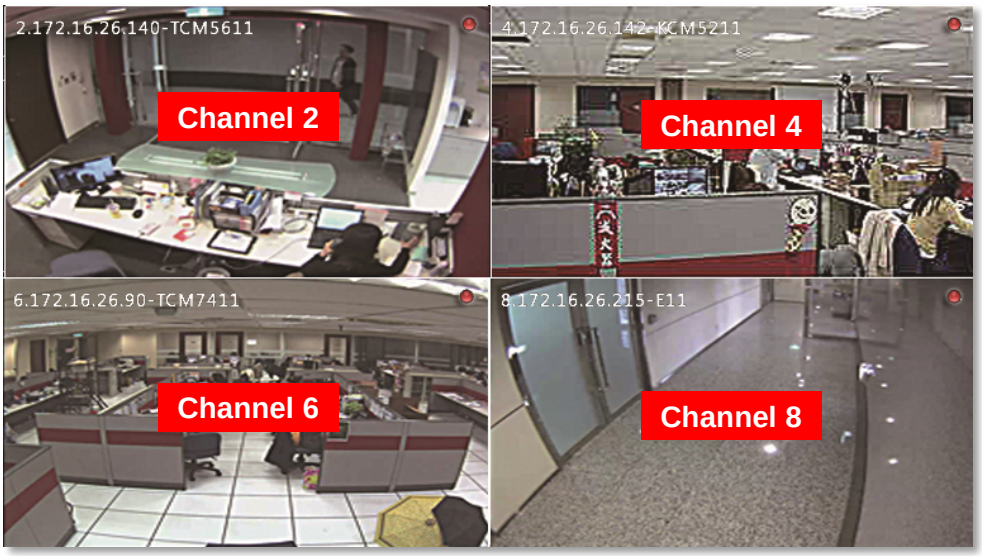
Change Layout

To select a desired layout, click one in the layout selection area. Each layout will display specific windows shown below. Therefore, you have to make sure the channels you desired to watch are placed in the designated windows before applying the layout.

For example, to watch **Channel 2,4,6,8** in a **quad layout**, you should:

1. On the **3x3** layout, place **Channel 2** into **Window 1**, **Channel 4** into **Window 2**, **Channel 6** into **Window 3** ,and **Channel 8** into **Window 4**.

2. Select the **2x2** layout on **Live Menu**.



Execute Sequence Patrol

1. On **Live Menu**, click to bring up the **Patrol Time Setting** window.
2. Input the patrol time
3. Click "**OK**", the patrol will start until you click again.

Customize System Language

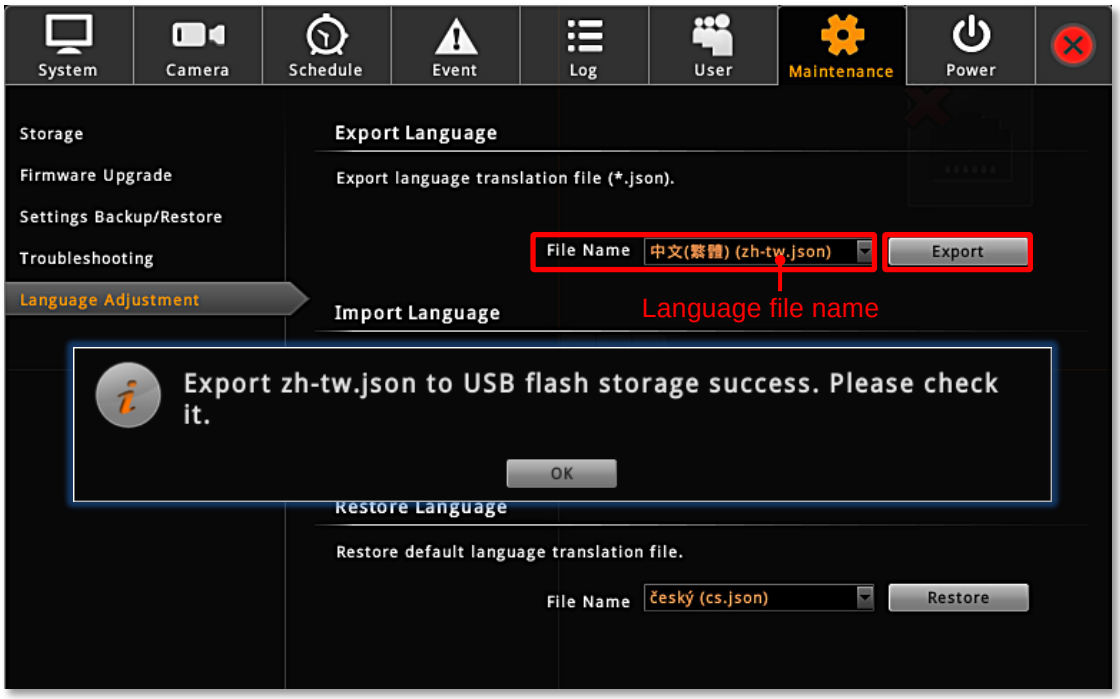
ENR user interface supports multiple languages and offers you the flexibility to change the wording . There are over **10** supported UI languages you may choose on **Login** page. Each language (**except for English**) is open for customization based on your own needs. This section will describe how to choose or customize language wording for your ENR.

To start, you need to connect a USB disk to ENR to export the language file for editing.

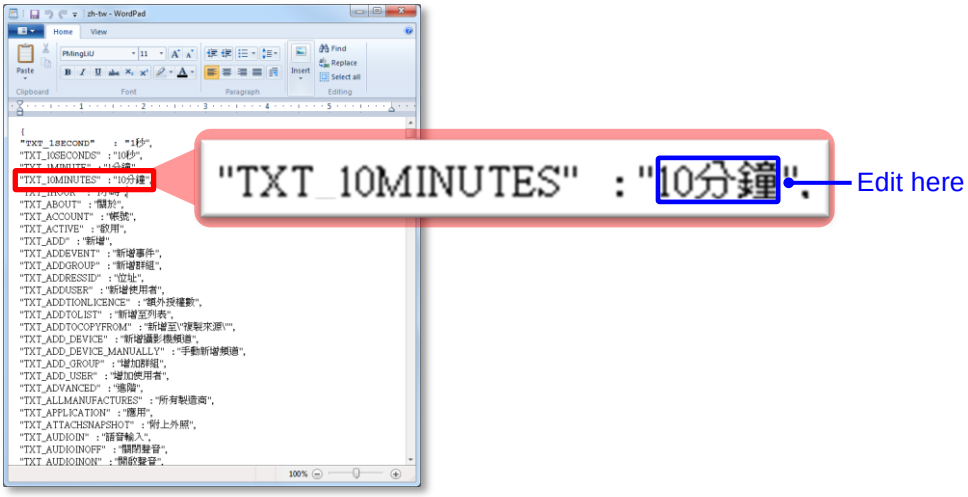
Modify the Wording

After the USB disk is connected,

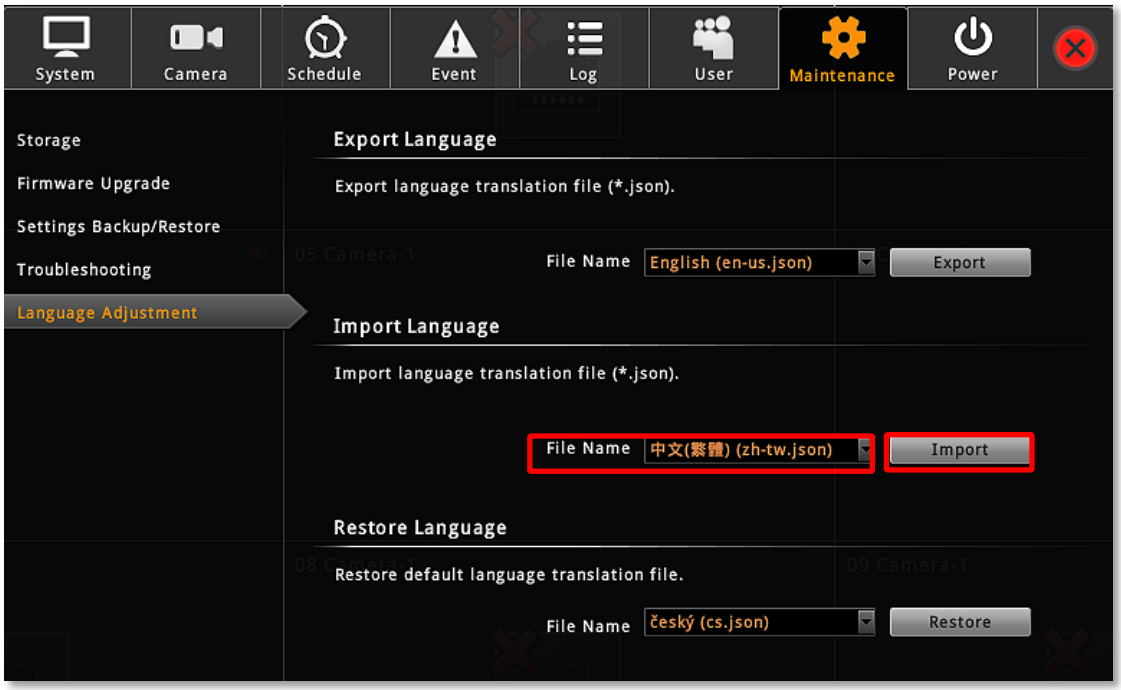
1. On **Live** screen, click **Setup** → click **Maintenance** tab → click "**Language Adjustment**".
2. On **Language Adjustment** page, below **Export Language** section, select your desired language form original language file list, and click "**Export**". ENR will pop up a window as the file is successfully saved to USB disk.



3. On a computer, open the file (*.json) with a text editor program. Each entry represents the current wording of an object. Please edit the wording of your language embedded in quotation marks (" ") on the right of the colon; The English term appearing on the left is the original system code, which should be left unchanged.



4. After the modification is done, save this file with its original file name and file type onto the USB disk, make sure the text encoding format is **UTF-8**.
5. Connect the USB disk with ENR, on **Language Adjustment** page, select the language file from drop-down list below **Import Language** section, and click "**Import**". ENR will pop up a window as the file is successfully imported into ENR server.



6. Log in to ENR again. On **Login** window, select the UI language before you click "**Login**".
7. Check the UI to see if the modified term is correctly shown.

Restore the Wording

ENR always keeps the original language file in its memory, so you can restore the language wording to default. On **Language Adjustment** page, select the language file from drop-down list below **Restore Language** section, and click "**Restore**". The entire original language wording will restore after you log into the system again.